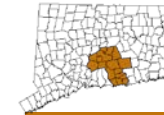


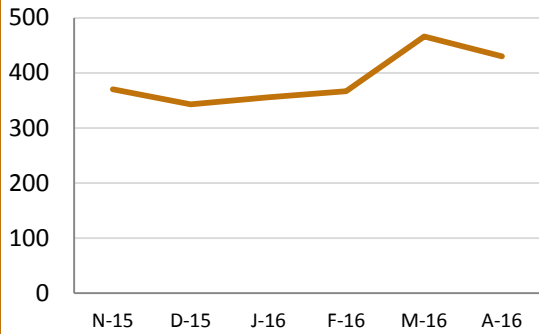
Meriden, Middletown, Wallingford Coordinated Entry Report



April-2016

Number of Calls to 211

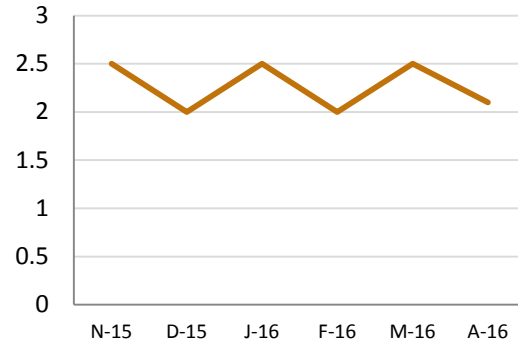
Total Calls This Month:	430
Total Calls Last Month:	466
Last 6 Months Average:	389



Data Source: 211

211 Call Wait Times (in Minutes)

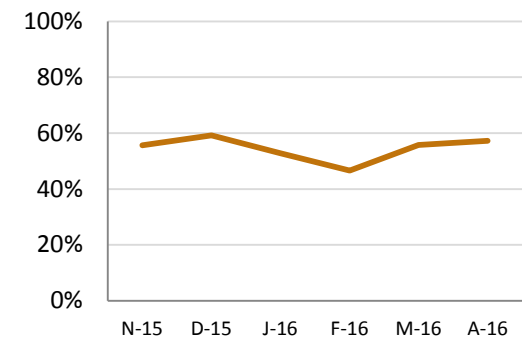
Average This Month:	2.1
Average Last Month:	2.5
Last 6 Months Average:	2
Longest Call Wait Time This Month:	20



Data Source: 211

Percent Diverted by 211

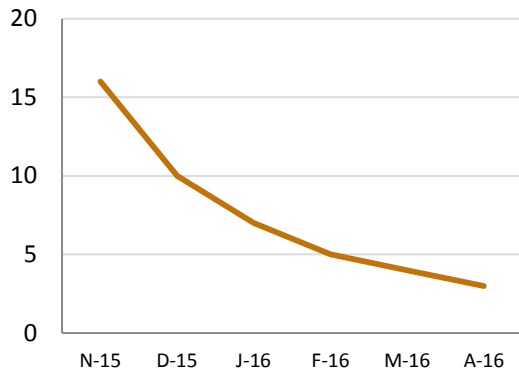
This Month:	57%
Last Month:	56%
Last 6 Months Average:	55%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

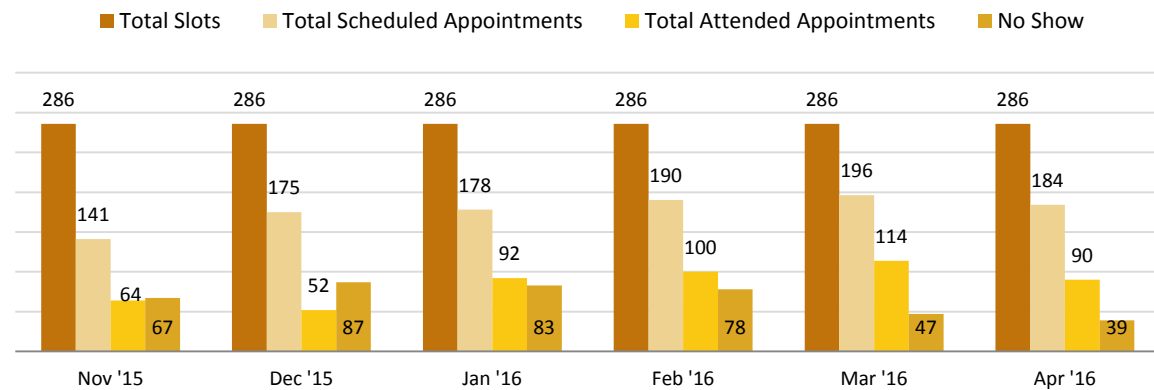
Average Days This Month:	3
Average Days Last Month:	4
Last 6 Months Average:	8



Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	286	Total Number of No Shows:	39
Total Number of Scheduled Appointments:	184	Percent of Appointment Capacity Filled:	64%
Total Number of Attended Appointments:	90	Percent of Appointments Attended:	49%



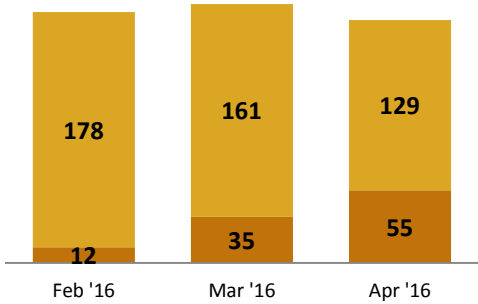
Data Source: CT HMIS

Meriden, Middletown, Wallingford Coordinated Entry Report

April-2016

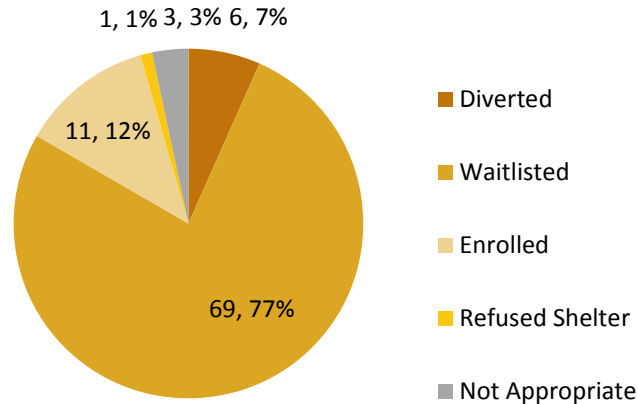


Referral Data Completeness Last Three Months



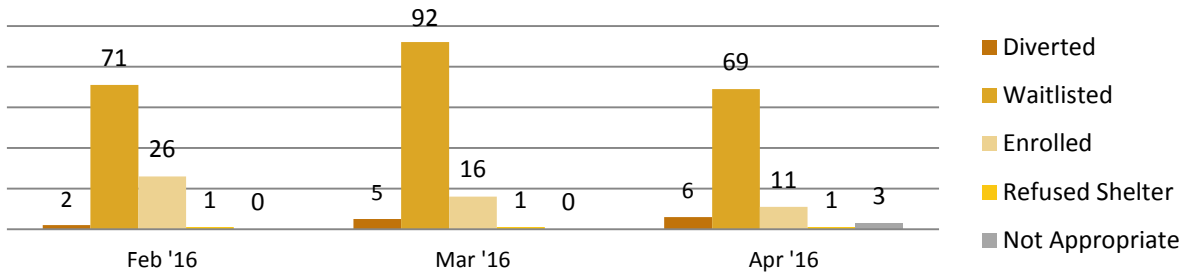
Data Source: CT HMIS

Outcomes of Attended Appointments April 2016



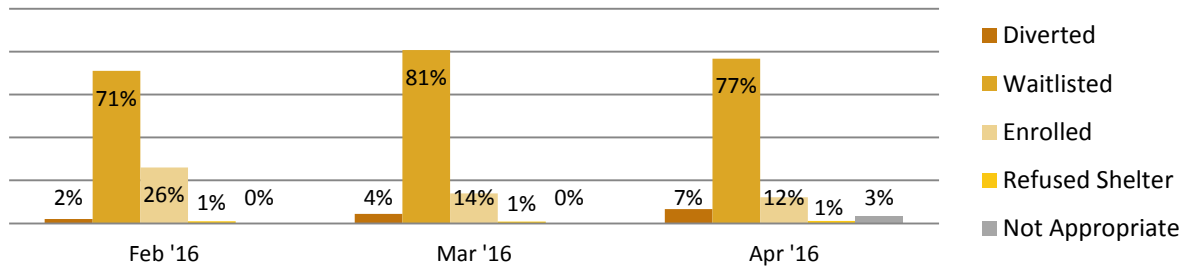
Data Source: CT HMIS

Last Three Months - By Number



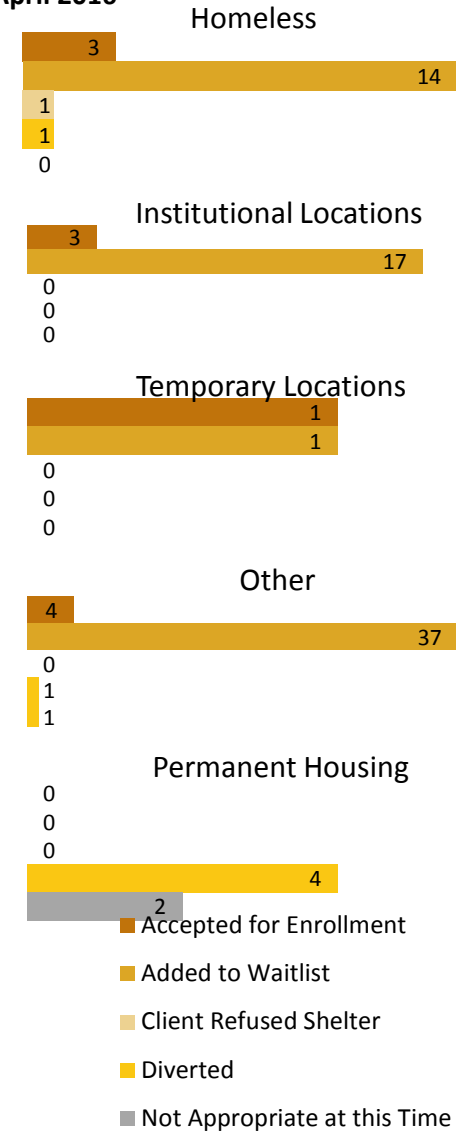
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation April 2016



Data Source: CT HMIS