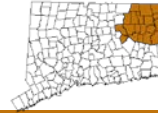


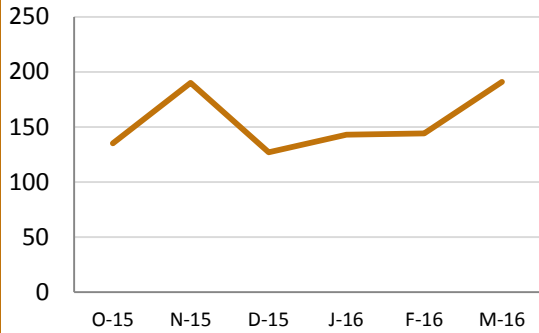
# Northeastern CT Coordinated Entry Report



March-2016

## Number of Calls to 211

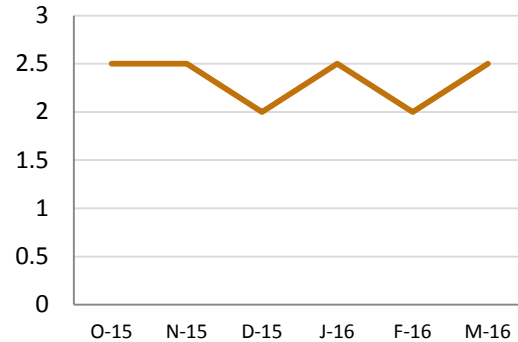
Total Calls This Month:	191
Total Calls Last Month:	144
Last 6 Months Average:	155



Data Source: 211

## 211 Call Wait Times (in Minutes)

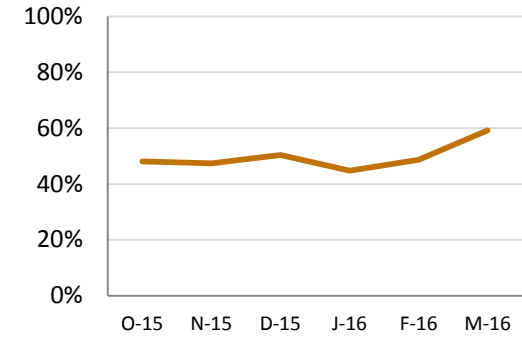
Average This Month:	2.5
Average Last Month:	2
Last 6 Months Average:	2
Longest Call Wait Time This Month:	27



Data Source: 211

## Percent Diverted by 211

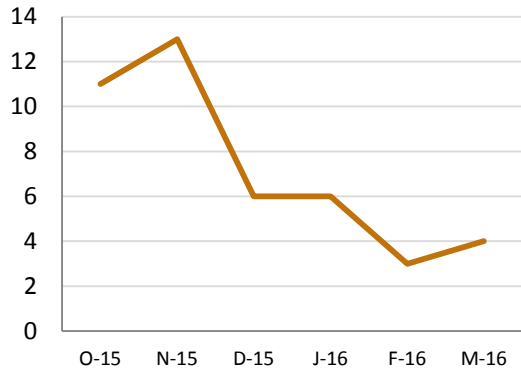
This Month:	59%
Last Month:	49%
Last 6 Months Average:	50%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

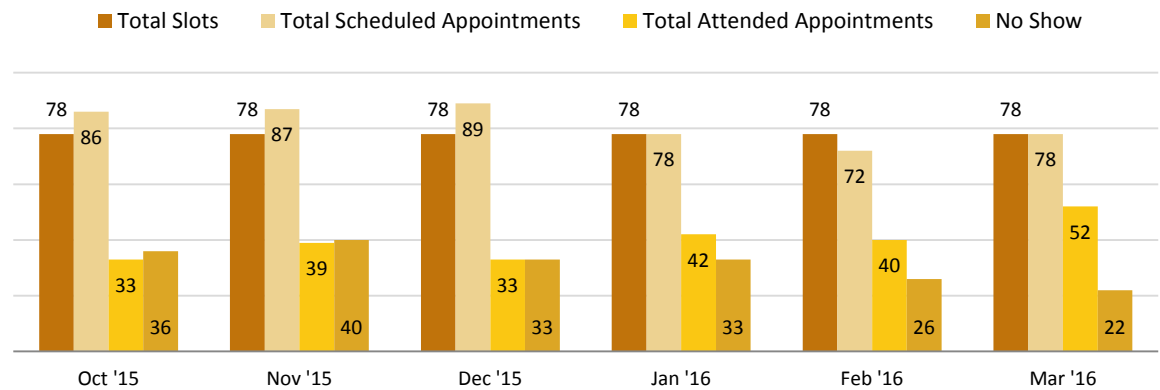
Average Days This Month:	4
Average Days Last Month:	3
Last 6 Months Average:	7



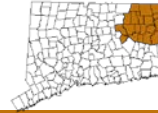
Data Source: CT HMIS

## Appointment Capacity

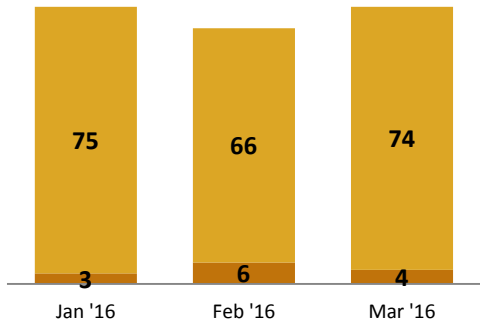
Total Number of Appointment Slots:	78	Total Number of No Shows:	22
Total Number of Scheduled Appointments:	78	Percent of Appointment Capacity Filled:	100%
Total Number of Attended Appointments:	52	Percent of Appointments Attended:	67%



Data Source: CT HMIS

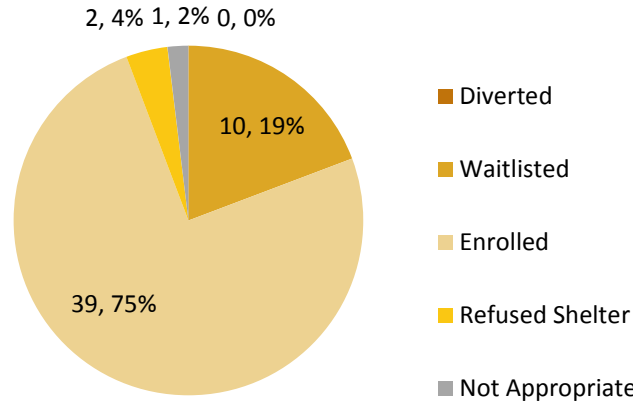


## Referral Data Completeness Last Three Months



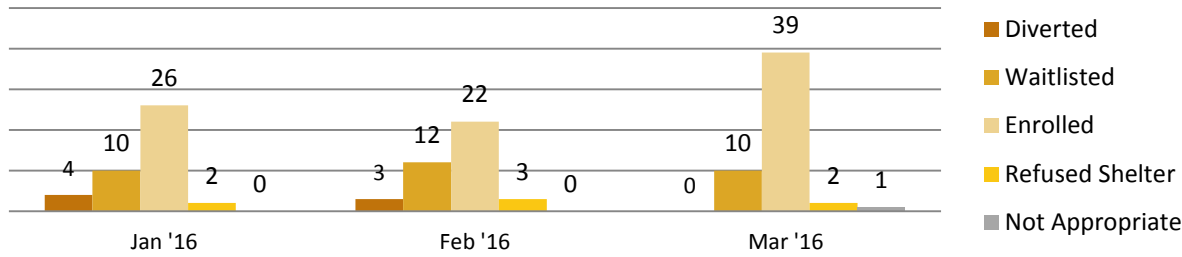
Data Source: CT HMIS

## Outcomes of Attended Appointments March 2016



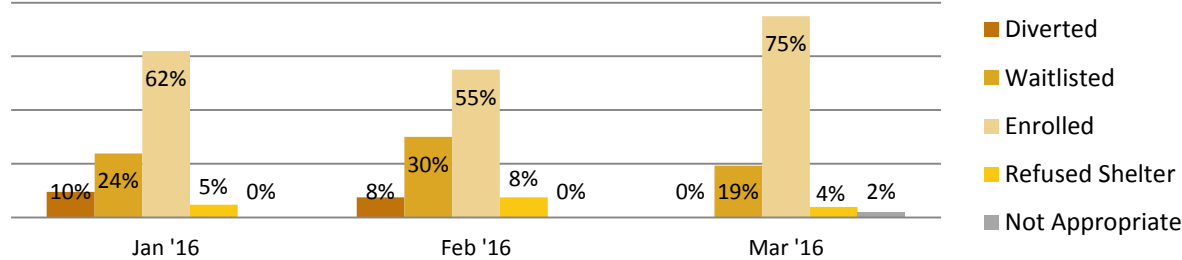
Data Source: CT HMIS

## Last Three Months - By Number



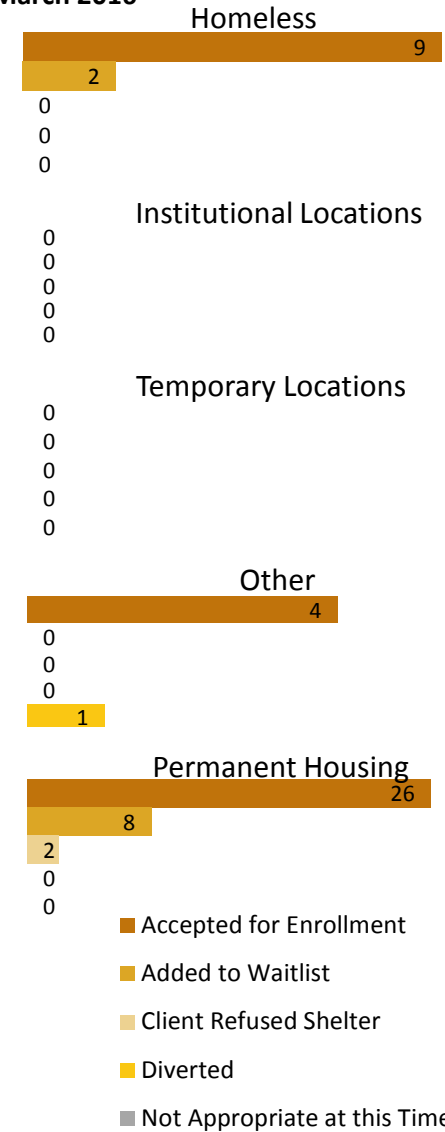
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation March 2016



Data Source: CT HMIS