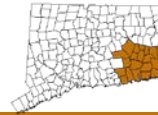


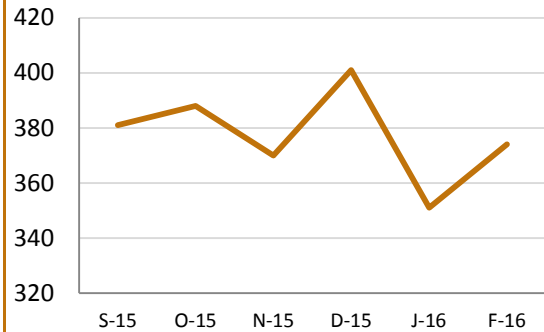
# Southeastern CT Coordinated Entry Report



February-2016

## Number of Calls to 211

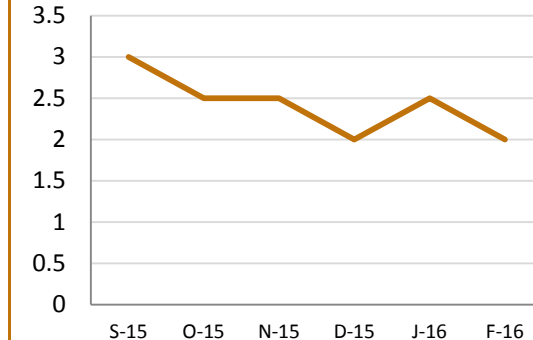
Total Calls This Month:	374
Total Calls Last Month:	351
Last 6 Months Average:	378



Data Source: 211

## 211 Call Wait Times (in Minutes)

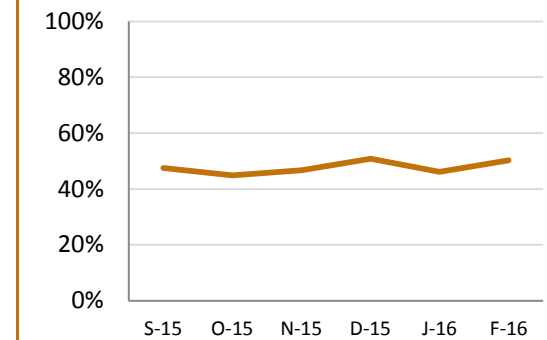
Average This Month:	2
Average Last Month:	2.5
Last 6 Months Average:	2
Longest Call Wait Time This Month:	10



Data Source: 211

## Percent Diverted by 211

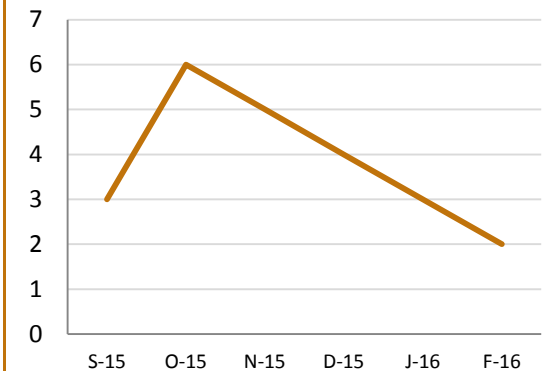
This Month:	50%
Last Month:	46%
Last 6 Months Average:	48%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

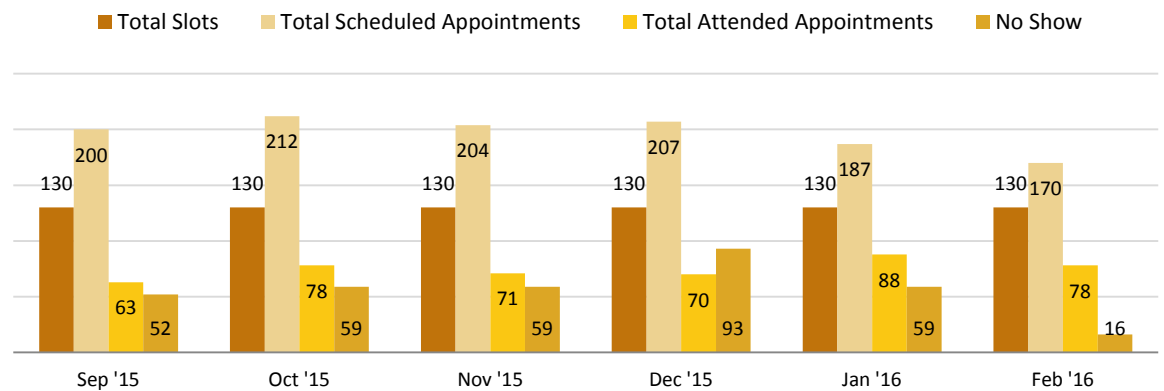
Average Days This Month:	2
Average Days Last Month:	3
Last 6 Months Average:	4



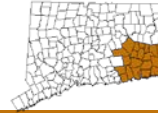
Data Source: CT HMIS

## Appointment Capacity

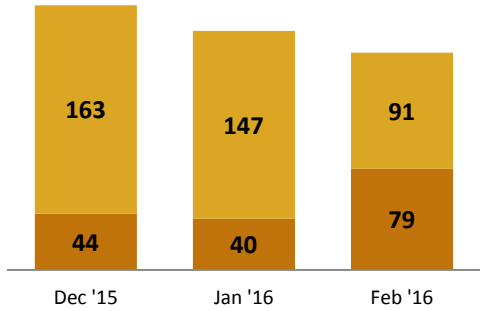
Total Number of Appointment Slots:	130	Total Number of No Shows:	16
Total Number of Scheduled Appointments:	170	Percent of Appointment Capacity Filled:	131%
Total Number of Attended Appointments:	75	Percent of Appointments Attended:	44%



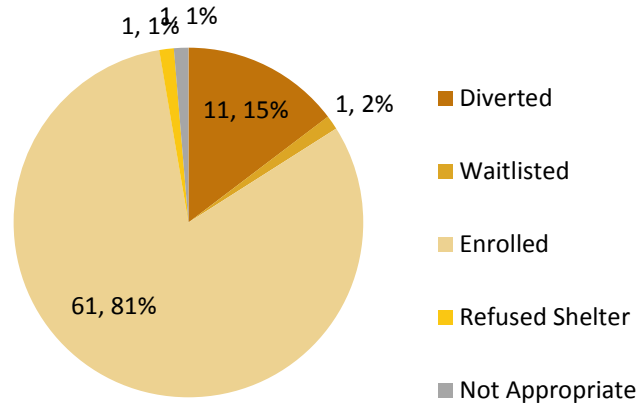
Data Source: CT HMIS



## Referral Data Completeness Last Three Months



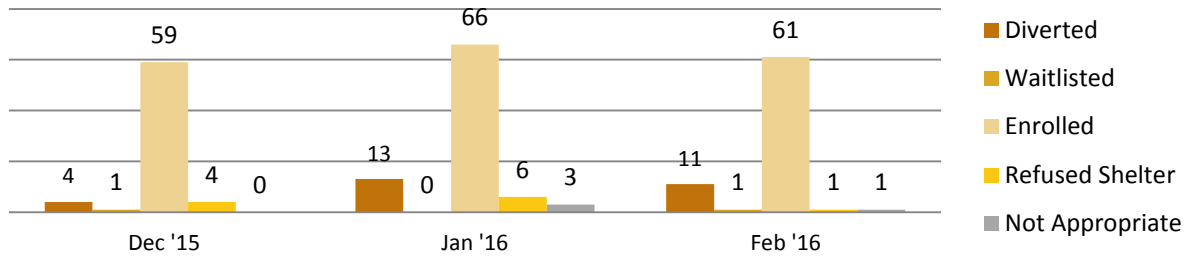
## Outcomes of Attended Appointments February 2016



Data Source: CT HMIS

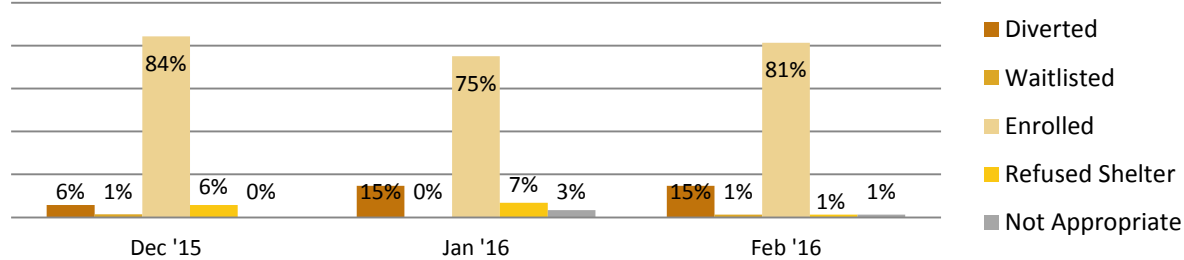
Data Source: CT HMIS

## Last Three Months - By Number



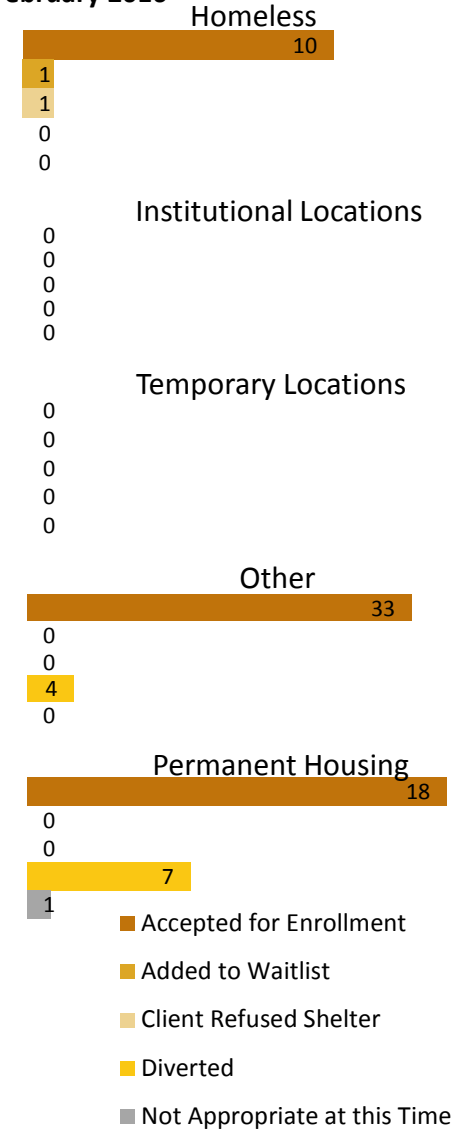
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation February 2016



Data Source: CT HMIS