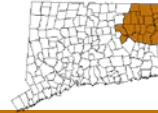


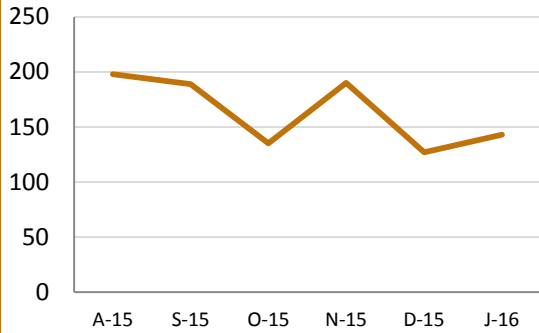
Northeastern CT Coordinated Entry Report



January-2016

Number of Calls to 211

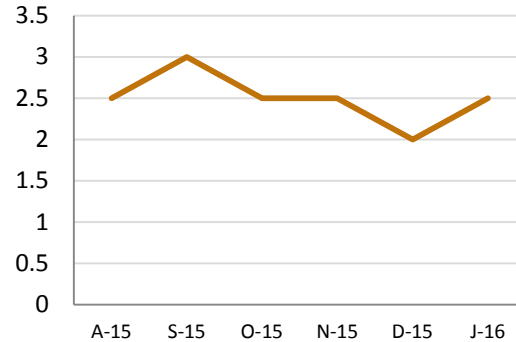
Total Calls This Month:	143
Total Calls Last Month:	127
Last 6 Months Average:	164



Data Source: 211

211 Call Wait Times (in Minutes)

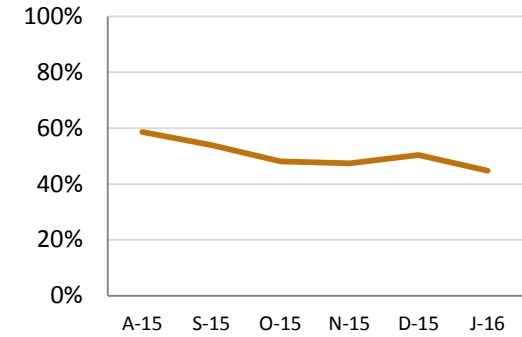
Average This Month:	2.5
Average Last Month:	2
Last 6 Months Average:	3
Longest Call Wait Time This Month:	22



Data Source: 211

Percent Diverted by 211

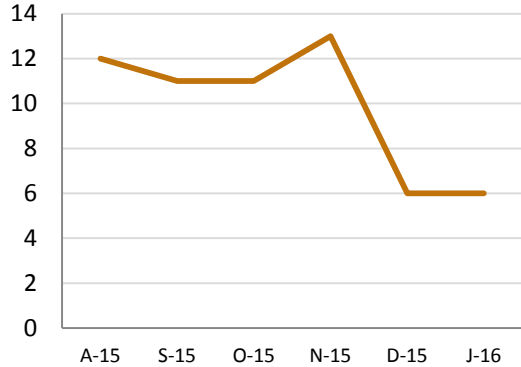
This Month:	45%
Last Month:	50%
Last 6 Months Average:	51%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

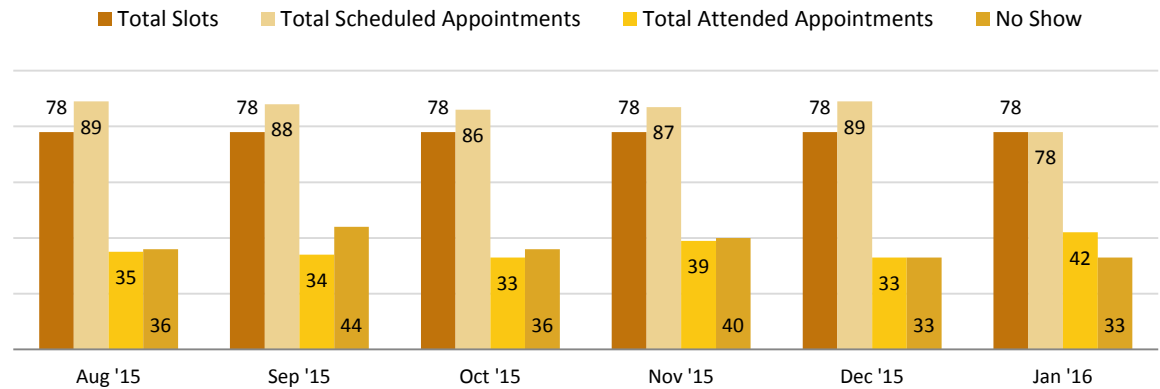
Average Days This Month:	6
Average Days Last Month:	6
Last 6 Months Average:	10



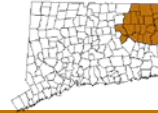
Data Source: CT HMIS

Appointment Capacity

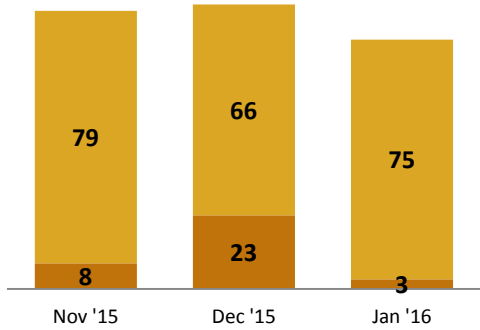
Total Number of Appointment Slots:	78	Total Number of No Shows:	33
Total Number of Scheduled Appointments:	78	Percent of Appointment Capacity Filled:	100%
Total Number of Attended Appointments:	42	Percent of Appointments Attended:	54%



Data Source: CT HMIS

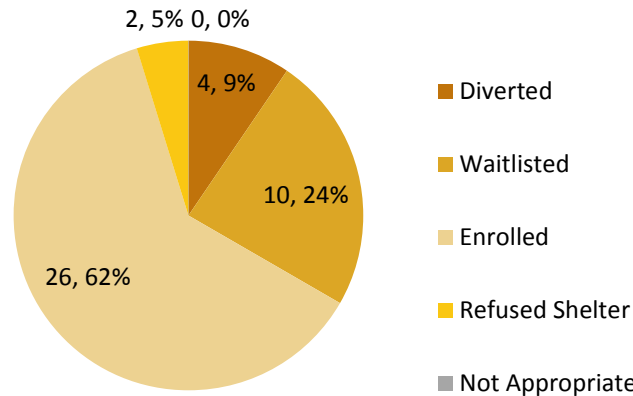


Referral Data Completeness Last Three Months



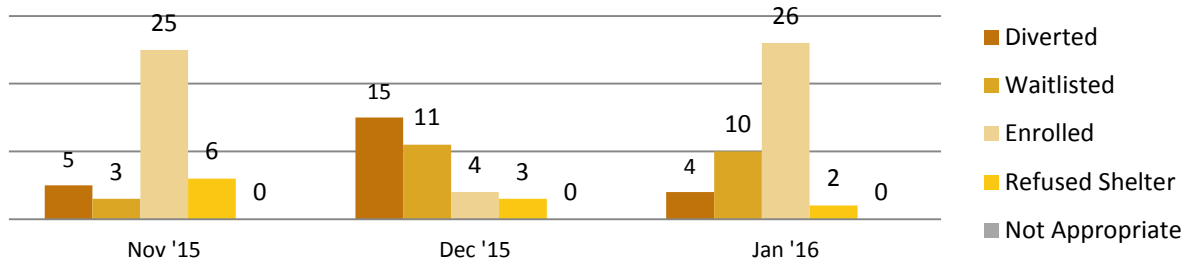
Data Source: CT HMIS

Outcomes of Attended Appointments January 2016



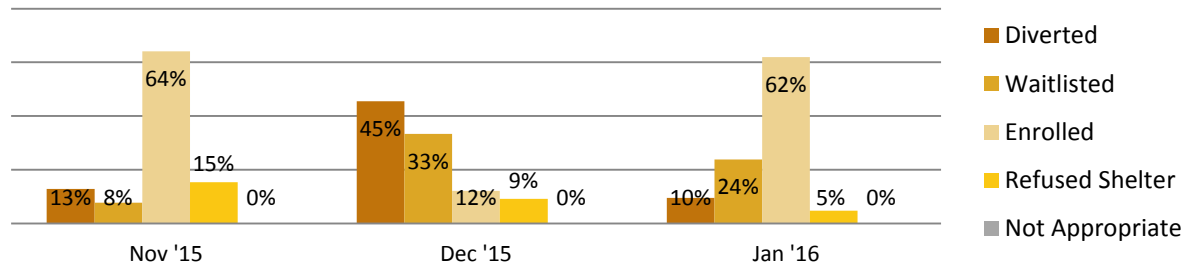
Data Source: CT HMIS

Last Three Months - By Number



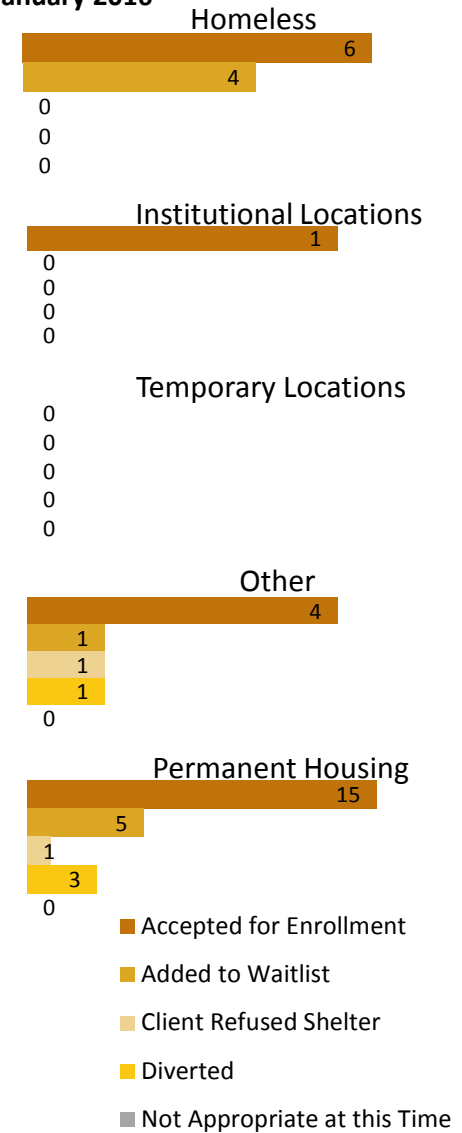
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation January 2016



Data Source: CT HMIS