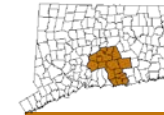


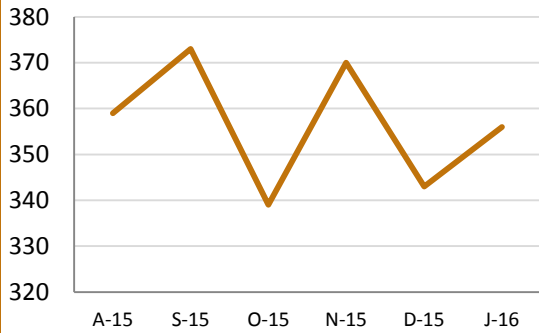
Meriden, Middletown, Wallingford Coordinated Entry Report



January-2016

Number of Calls to 211

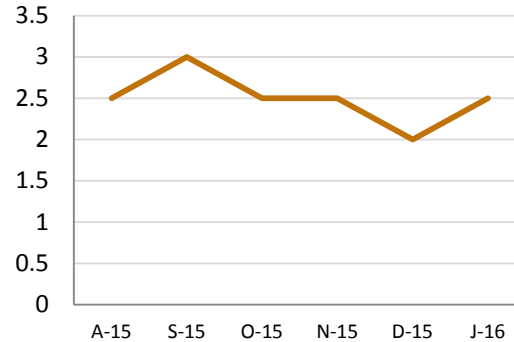
Total Calls This Month:	356
Total Calls Last Month:	343
Last 6 Months Average:	357



Data Source: 211

211 Call Wait Times (in Minutes)

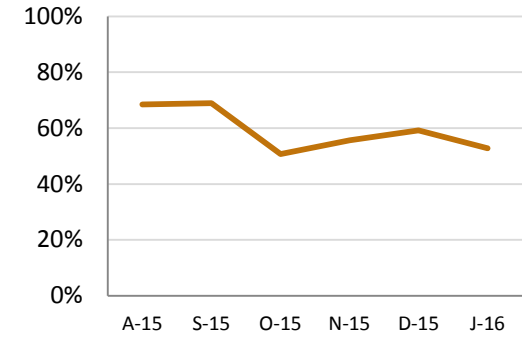
Average This Month:	2.5
Average Last Month:	2
Last 6 Months Average:	3
Longest Call Wait Time This Month:	22



Data Source: 211

Percent Diverted by 211

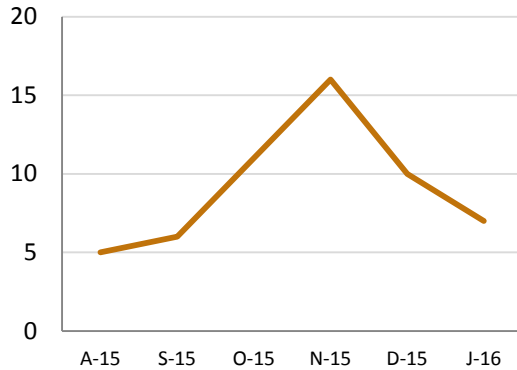
This Month:	53%
Last Month:	59%
Last 6 Months Average:	59%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

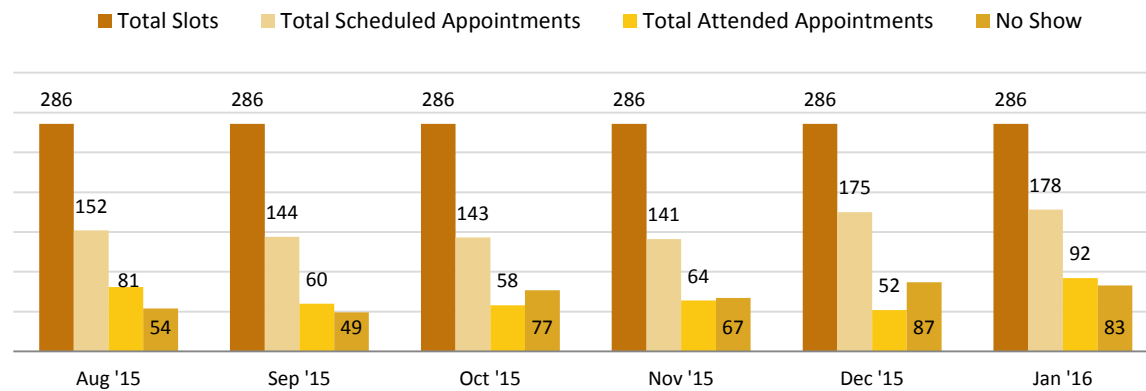
Average Days This Month:	7
Average Days Last Month:	10
Last 6 Months Average:	9



Data Source: CT HMIS

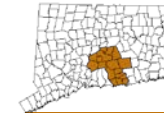
Appointment Capacity

Total Number of Appointment Slots:	286	Total Number of No Shows:	83
Total Number of Scheduled Appointments:	178	Percent of Appointment Capacity Filled:	62%
Total Number of Attended Appointments:	92	Percent of Appointments Attended:	52%



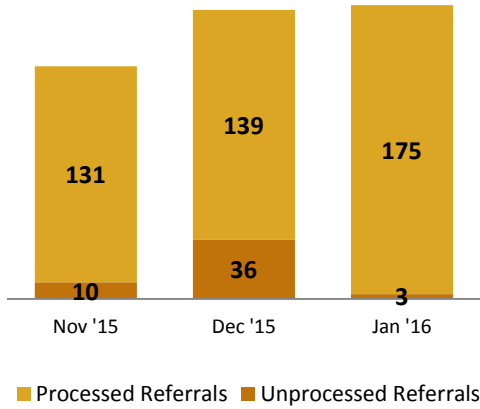
Data Source: CT HMIS

Meriden, Middletown, Wallingford Coordinated Entry Report



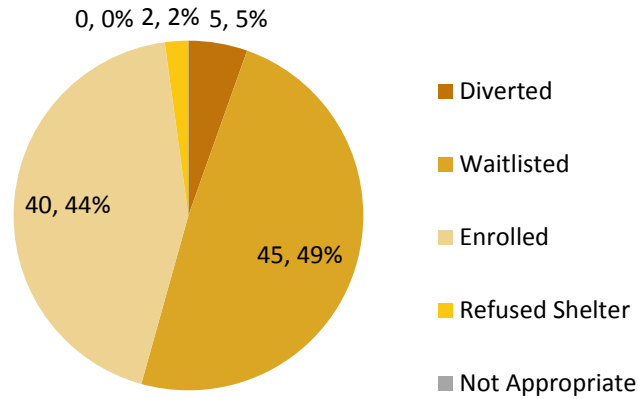
January-2016

Referral Data Completeness Last Three Months



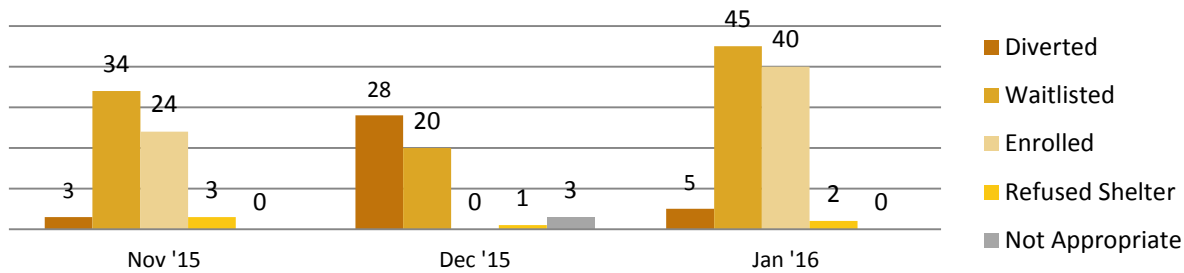
Data Source: CT HMIS

Outcomes of Attended Appointments January 2016



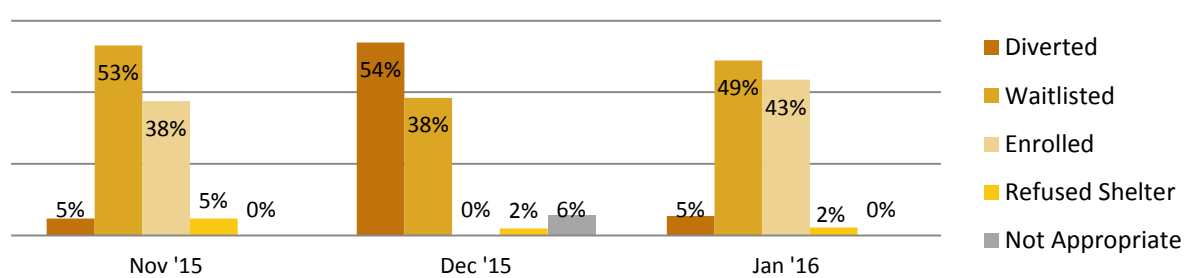
Data Source: CT HMIS

Last Three Months - By Number



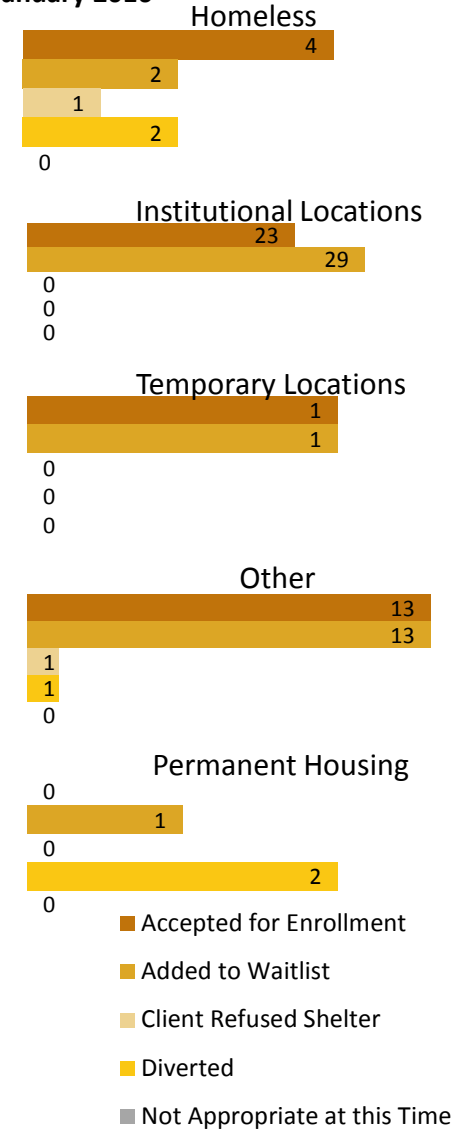
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation January 2016



Data Source: CT HMIS