

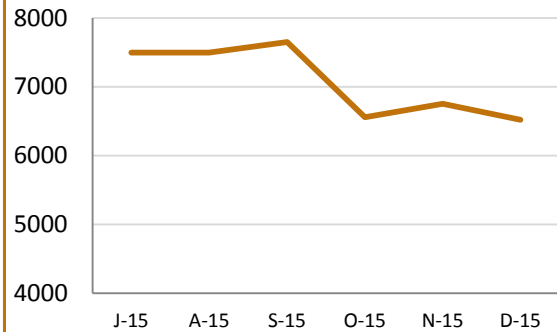
# Statewide Coordinated Entry Report



December-2015

## Number of Calls to 211

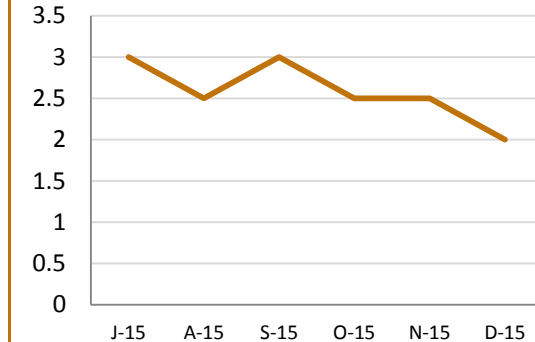
Total Calls This Month:	6,519
Total Calls Last Month:	6,752
Last 6 Months Average:	7,078



Data Source: 211

## 211 Call Wait Times (in Minutes)

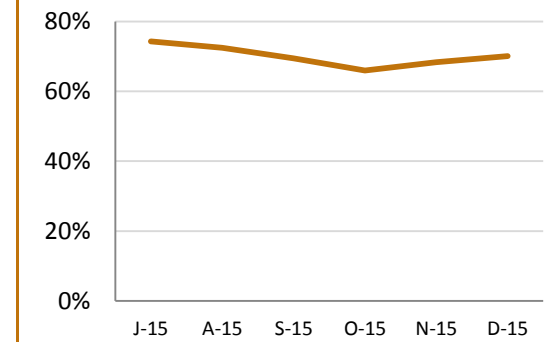
Average This Month:	2
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	27



Data Source: 211

## Percent Diverted by 211

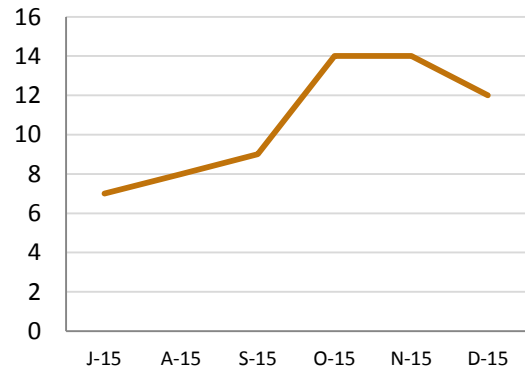
This Month:	70%
Last Month:	68%
Last 6 Months Average:	70%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

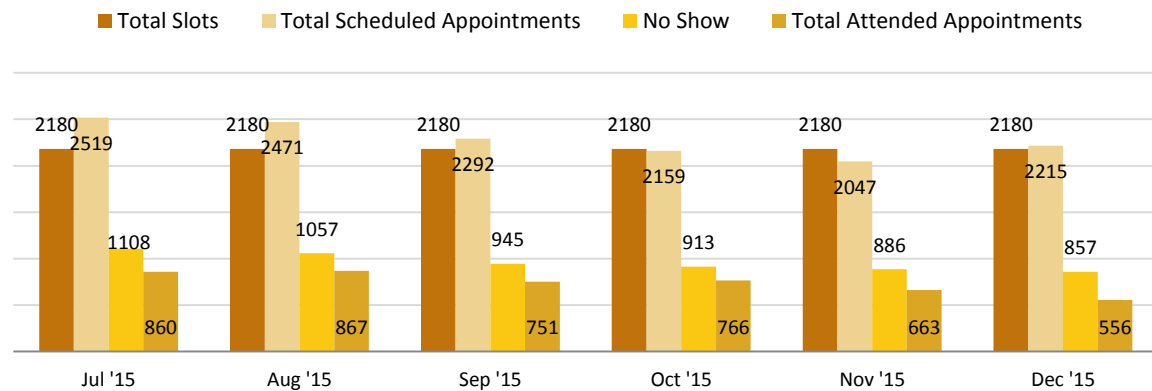
Average Days This Month:	12
Average Days Last Month:	14
Last 6 Months Average:	11



Data Source: CT HMIS

## Appointment Capacity

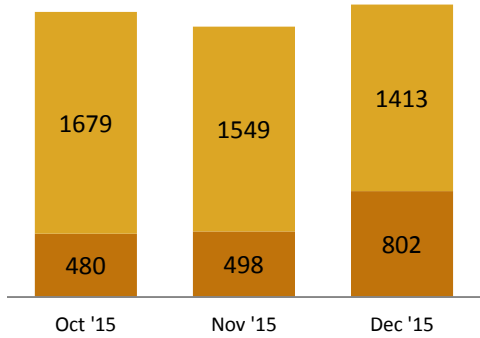
Total Number of Appointment Slots:	2,180	Total Number of No Shows:	857
Total Number of Scheduled Appointments:	2,215	Percent of Appointment Capacity Filled:	102%
Total Number of Attended Appointments:	556	Percent of Appointments Attended:	25%



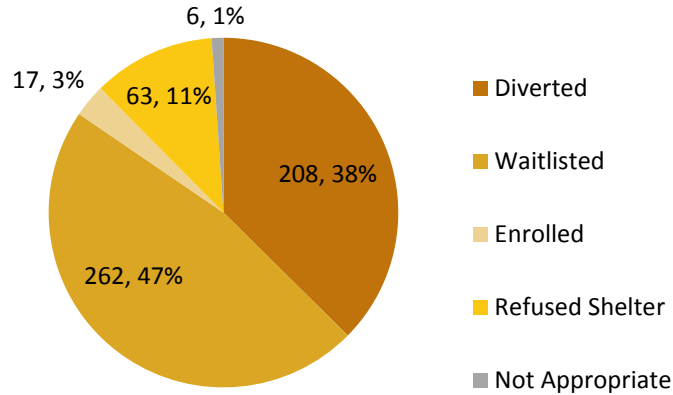
Data Source: CT HMIS



## Referral Data Completeness Last Three Months



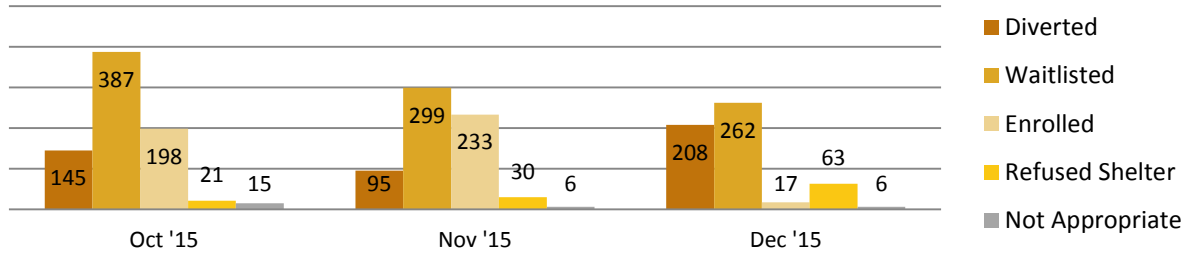
## Outcomes of Attended Appointments December 2015



Data Source: CT HMIS

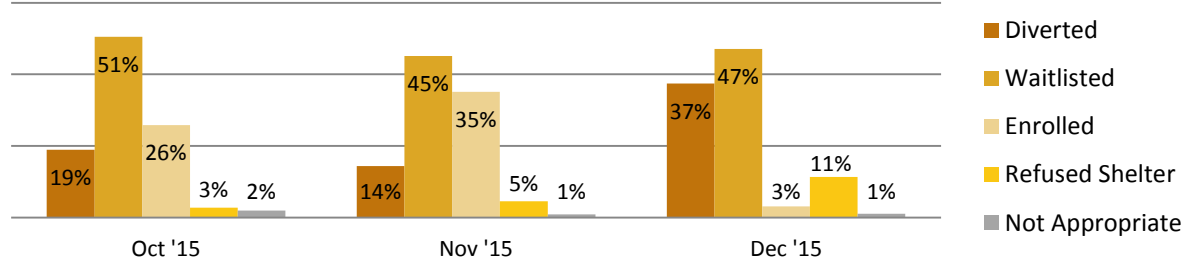
Data Source: CT HMIS

## Last Three Months - By Number



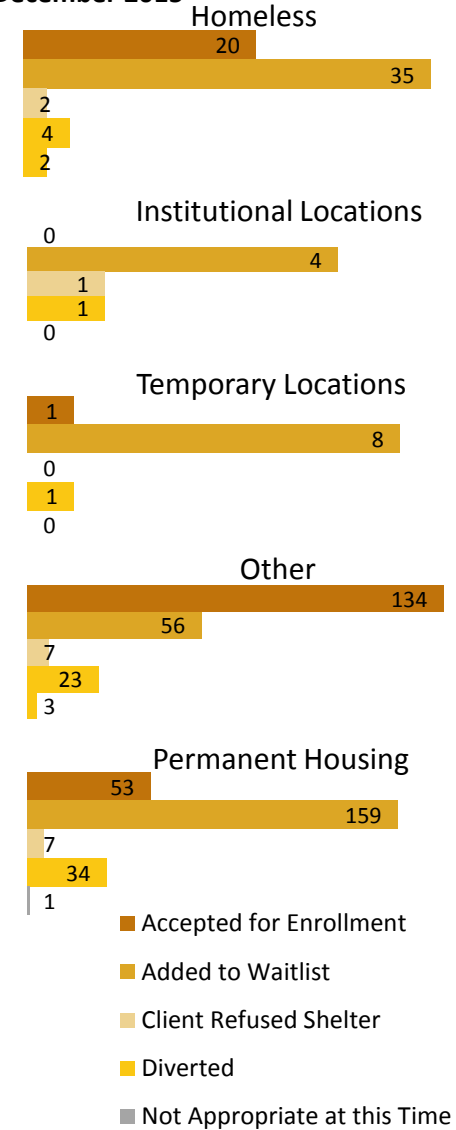
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation December 2015



Data Source: CT HMIS