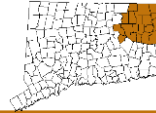


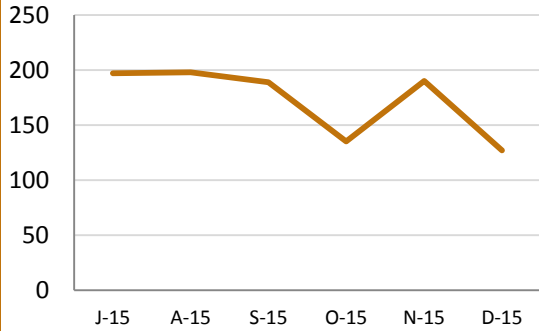
Northeastern CT Coordinated Entry Report



December-2015

Number of Calls to 211

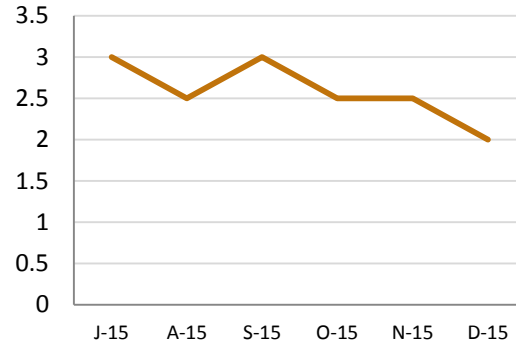
Total Calls This Month:	127
Total Calls Last Month:	190
Last 6 Months Average:	173



Data Source: 211

211 Call Wait Times (in Minutes)

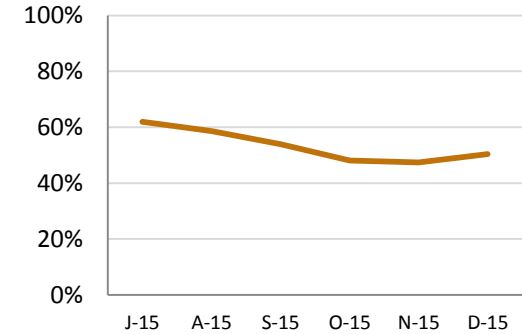
Average This Month:	2
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	27



Data Source: 211

Percent Diverted by 211

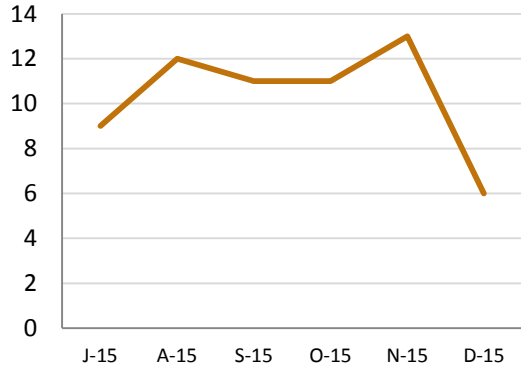
This Month:	50%
Last Month:	47%
Last 6 Months Average:	53%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

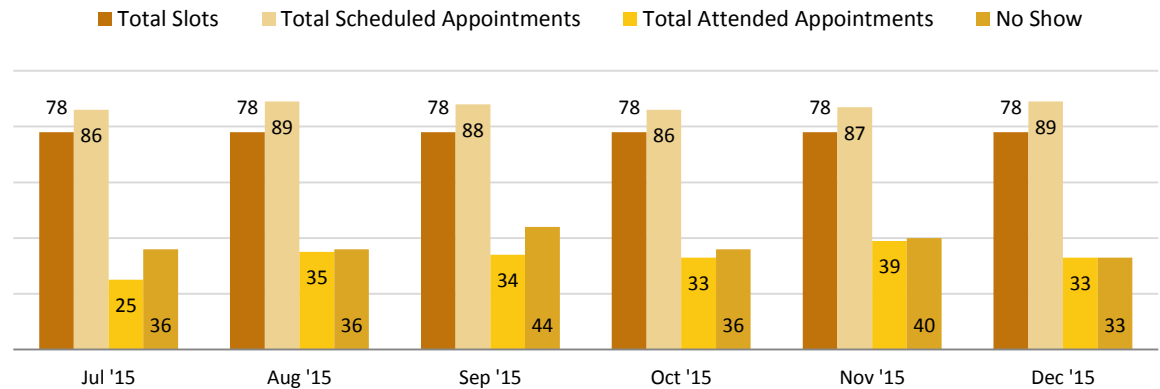
Average Days This Month:	6
Average Days Last Month:	13
Last 6 Months Average:	10



Data Source: CT HMIS

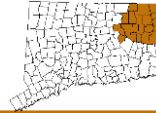
Appointment Capacity

Total Number of Appointment Slots:	78	Total Number of No Shows:	33
Total Number of Scheduled Appointments:	89	Percent of Appointment Capacity Filled:	114%
Total Number of Attended Appointments:	33	Percent of Appointments Attended:	37%



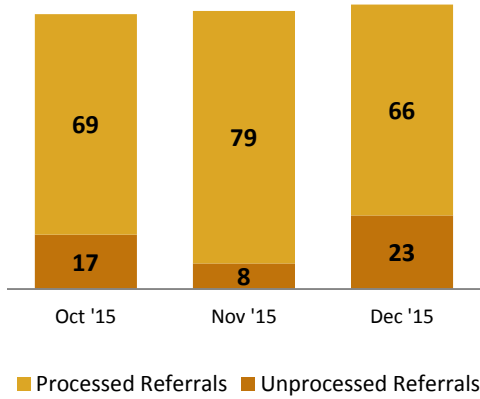
Data Source: CT HMIS

Northeastern CT Coordinated Entry Report



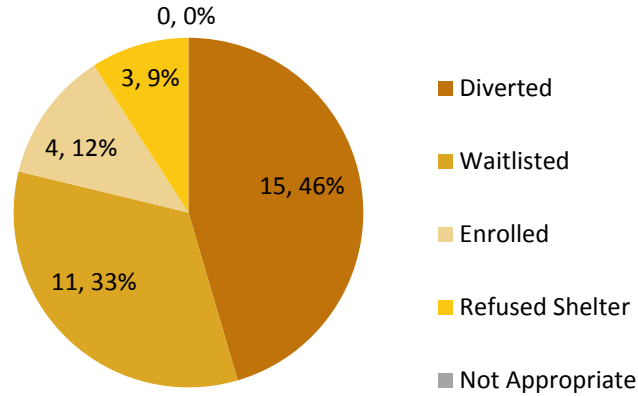
December-2015

Referral Data Completeness Last Three Months



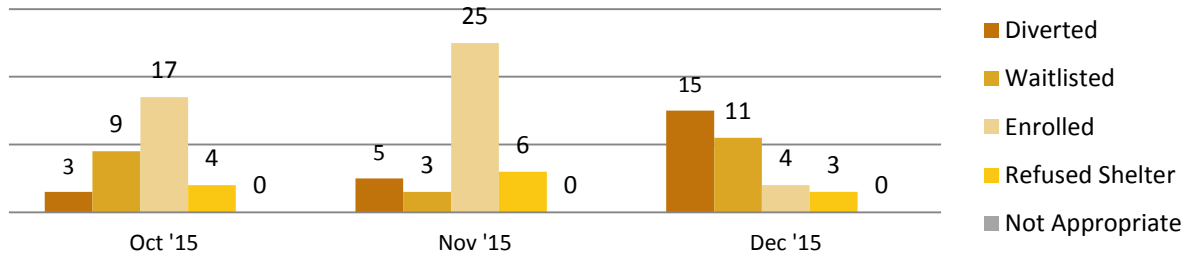
Data Source: CT HMIS

Outcomes of Attended Appointments December 2015



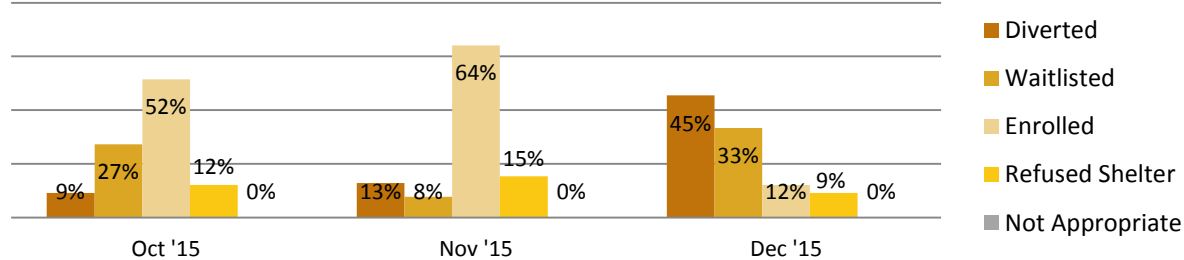
Data Source: CT HMIS

Last Three Months - By Number



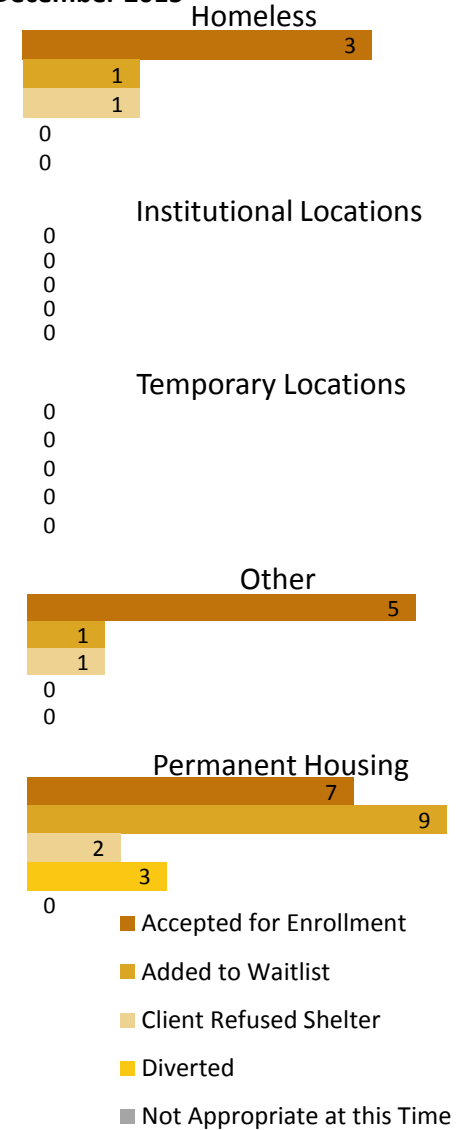
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation December 2015



Data Source: CT HMIS