

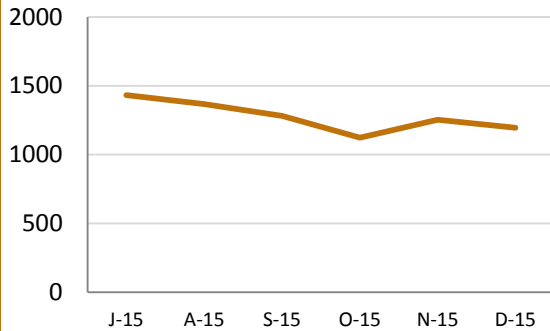
# Fairfield County Coordinated Entry Report



December-2015

## Number of Calls to 211

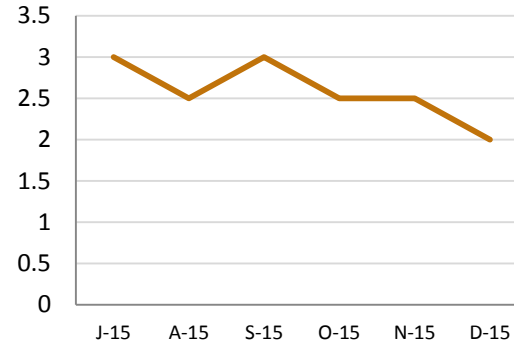
Total Calls This Month:	1,194
Total Calls Last Month:	1,253
Last 6 Months Average:	1,275



Data Source: 211

## 211 Call Wait Times (in Minutes)

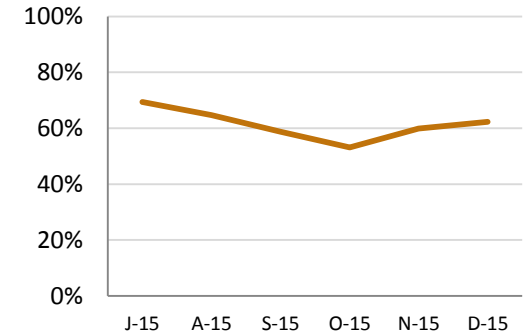
Average This Month:	2
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	27



Data Source: 211

## Percent Diverted by 211

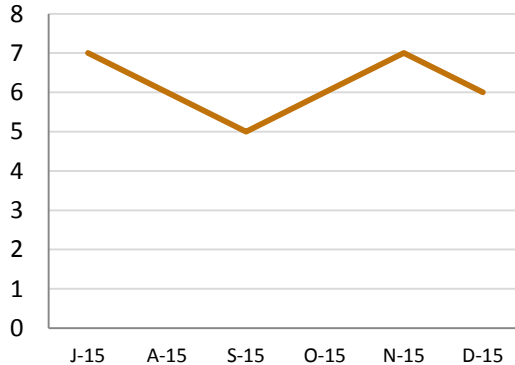
This Month:	62%
Last Month:	60%
Last 6 Months Average:	61%



Data Source: 211 and CT HMIS

## 211 to CAN Appointment Wait Time (in Days)

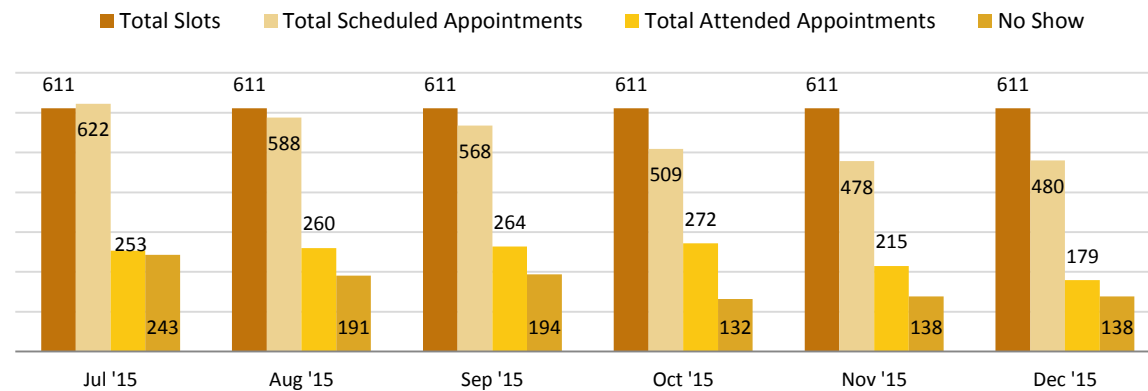
Average Days This Month:	6
Average Days Last Month:	7
Last 6 Months Average:	6



Data Source: CT HMIS

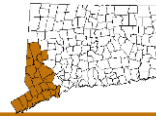
## Appointment Capacity

Total Number of Appointment Slots:	611	Total Number of No Shows:	138
Total Number of Scheduled Appointments:	480	Percent of Appointment Capacity Filled:	79%
Total Number of Attended Appointments:	179	Percent of Appointments Attended:	37%



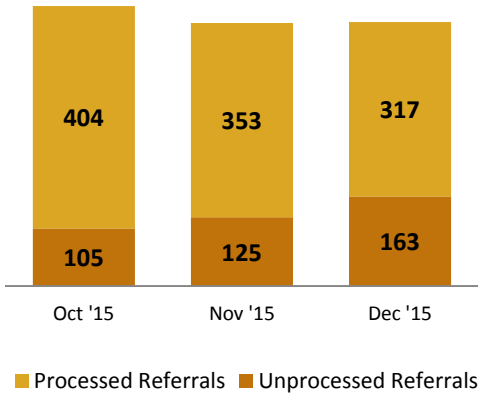
Data Source: CT HMIS

# Fairfield County Coordinated Entry Report

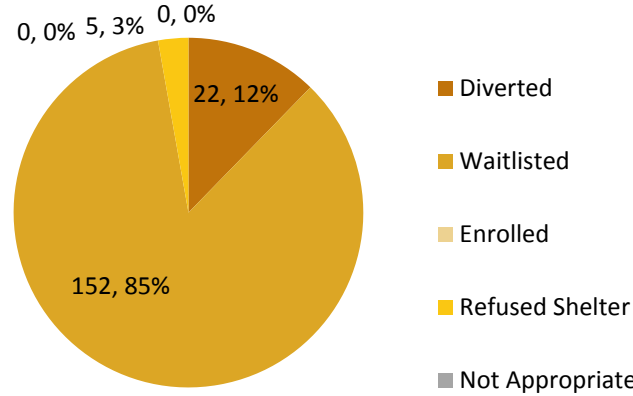


December-2015

## Referral Data Completeness Last Three Months



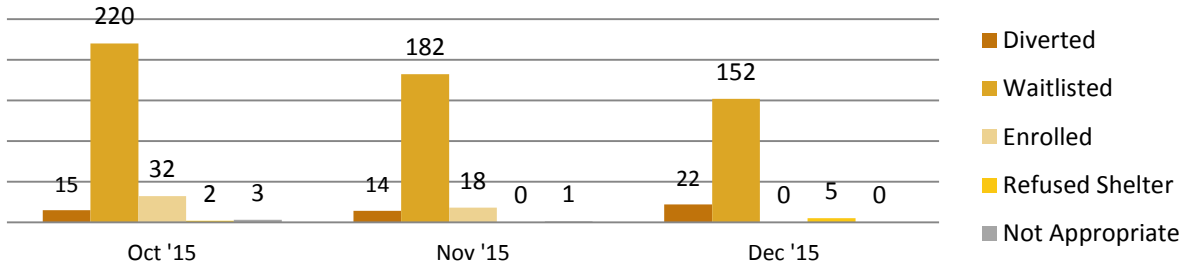
## Outcomes of Attended Appointments December 2015



Data Source: CT HMIS

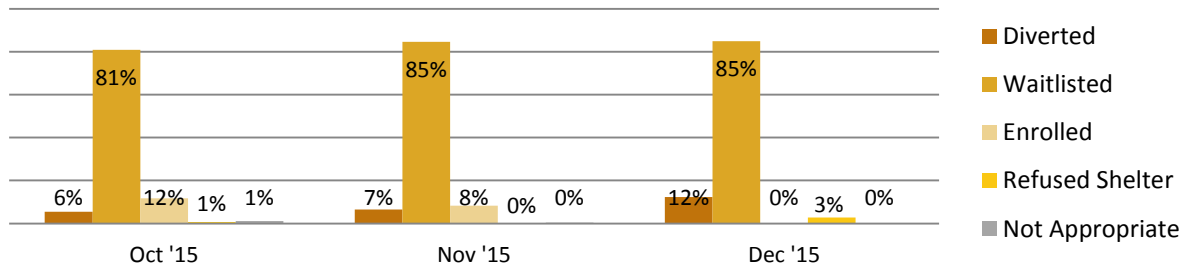
Data Source: CT HMIS

## Last Three Months - By Number



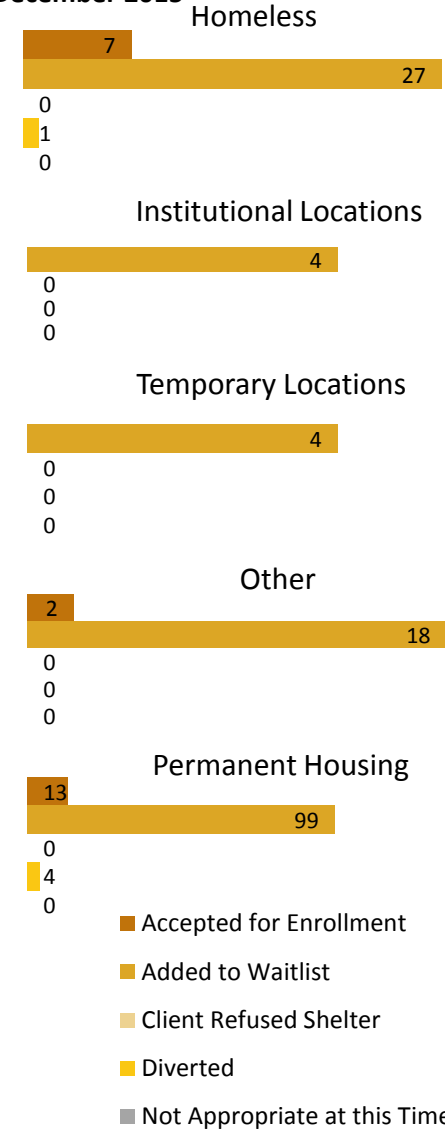
Data Source: CT HMIS

## Last Three Months - By Percentage



Data Source: CT HMIS

## Appointment Outcome By Living Situation December 2015



Data Source: CT HMIS