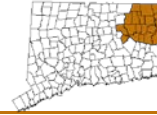


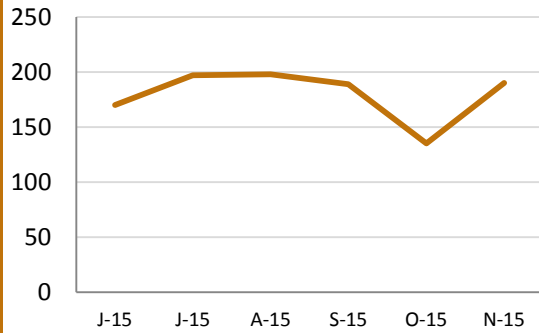
Northeastern CT Coordinated Entry Report



November-2015

Number of Calls to 211

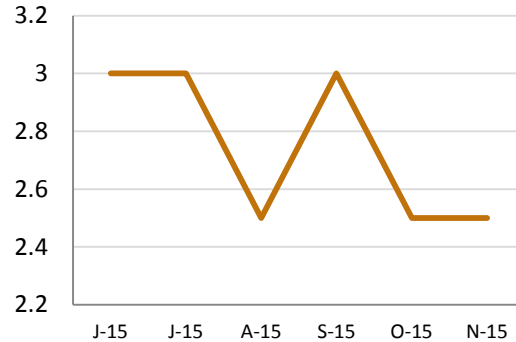
Total Calls This Month:	190
Total Calls Last Month:	135
Last 6 Months Average:	180



Data Source: 211

211 Call Wait Times (in Minutes)

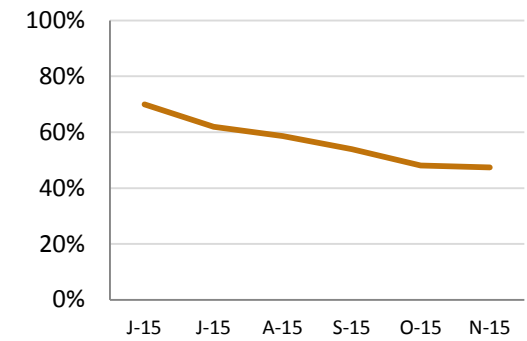
Average This Month:	2.5
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	20



Data Source: 211

Percent Diverted by 211

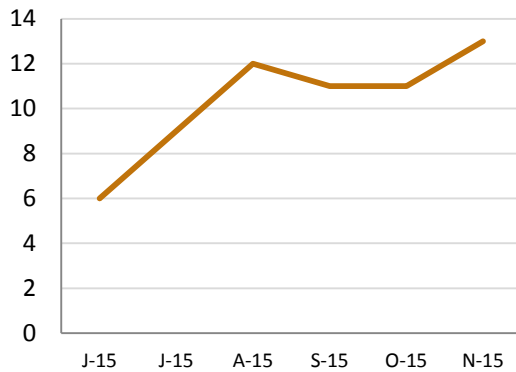
This Month:	47%
Last Month:	48%
Last 6 Months Average:	57%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

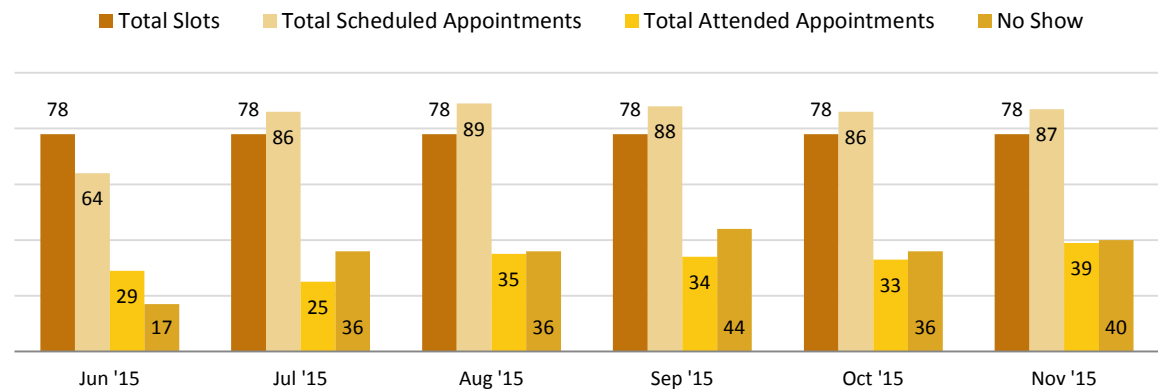
Average Days This Month:	13
Average Days Last Month:	11
Last 6 Months Average:	10



Data Source: CT HMIS

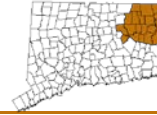
Appointment Capacity

Total Number of Appointment Slots:	78	Total Number of No Shows:	40
Total Number of Scheduled Appointments:	87	Percent of Appointment Capacity Filled:	112%
Total Number of Attended Appointments:	39	Percent of Appointments Attended:	45%



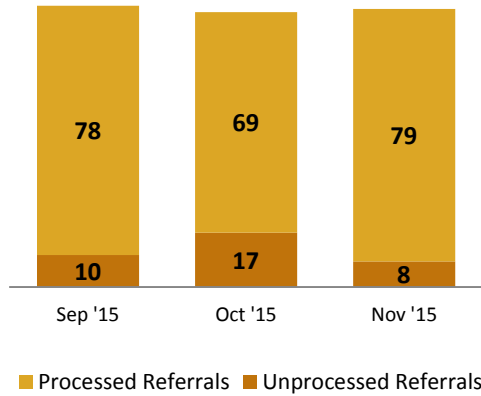
Data Source: CT HMIS

Northeastern CT Coordinated Entry Report

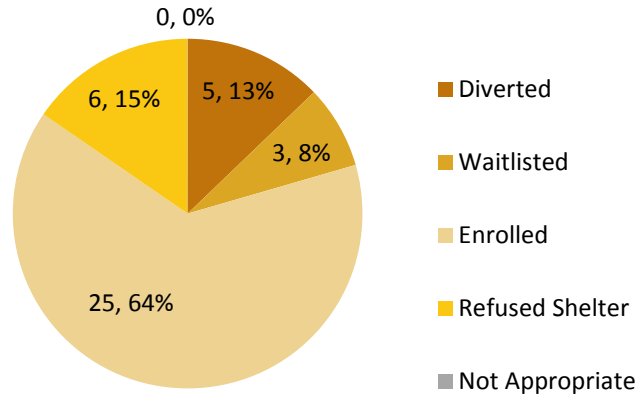


November-2015

Referral Data Completeness Last Three Months



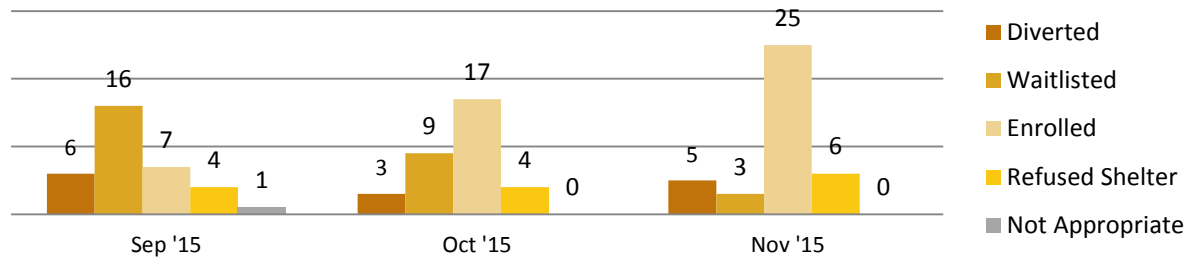
Outcomes of Attended Appointments November 2015



Data Source: CT HMIS

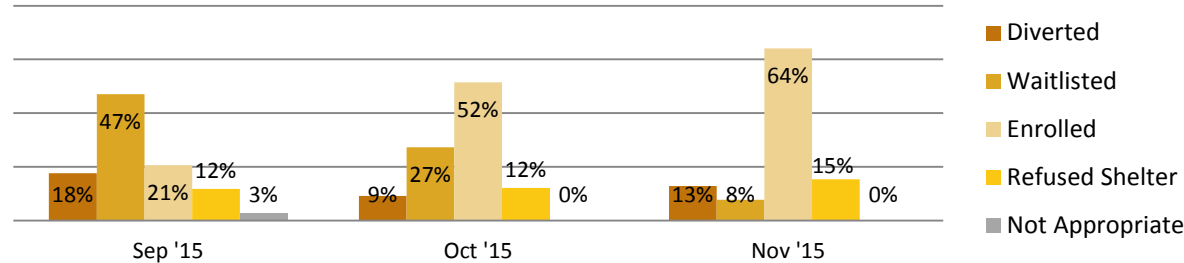
Data Source: CT HMIS

Last Three Months - By Number



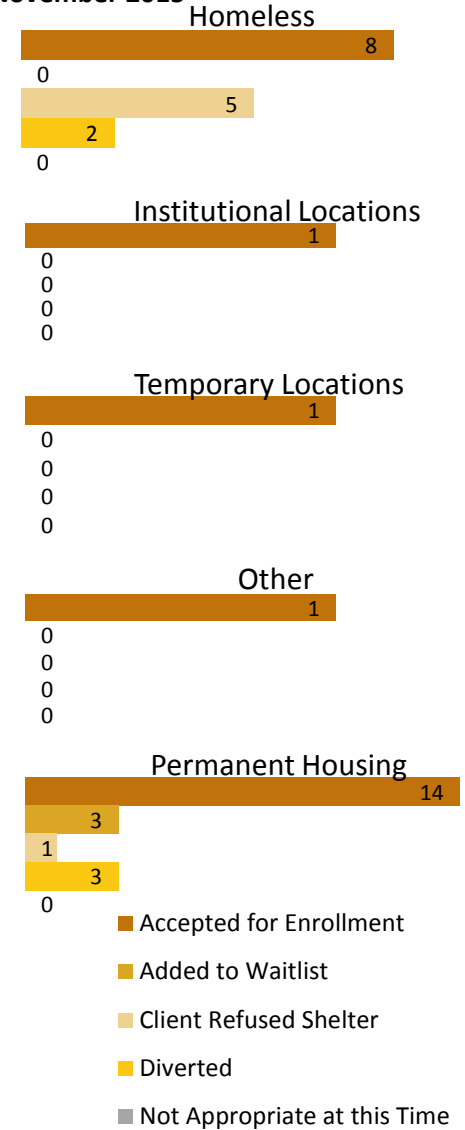
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation November 2015



Data Source: CT HMIS