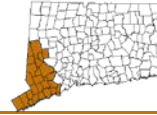


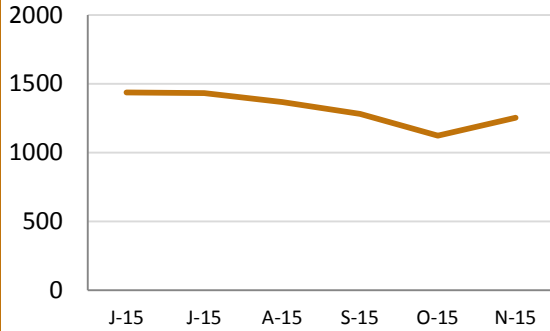
Fairfield County Coordinated Entry Report



November-2015

Number of Calls to 211

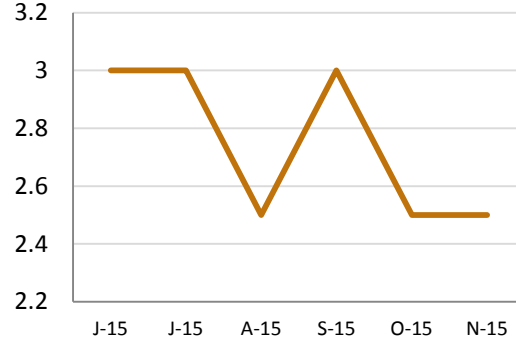
Total Calls This Month: 1,253
 Total Calls Last Month: 1,123
 Last 6 Months Average: 1,316



Data Source: 211

211 Call Wait Times (in Minutes)

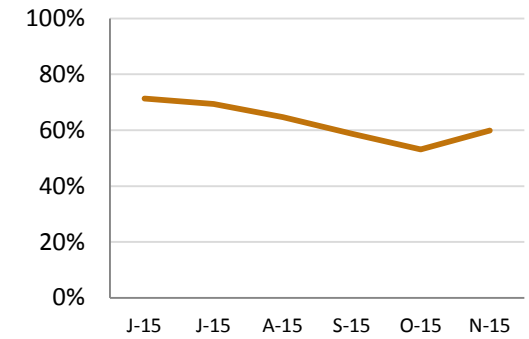
Average This Month: 2.5
 Average Last Month: 2.5
 Last 6 Months Average: 3
 Longest Call Wait Time This Month: 20



Data Source: 211

Percent Diverted by 211

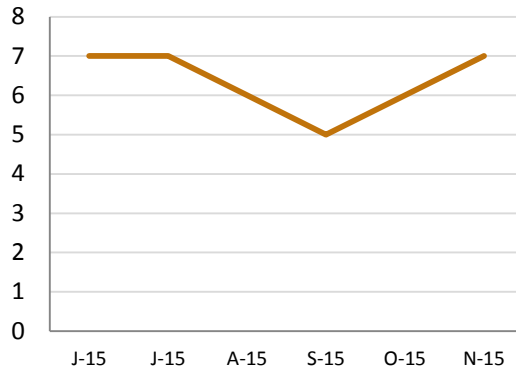
This Month: 60%
 Last Month: 53%
 Last 6 Months Average: 63%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

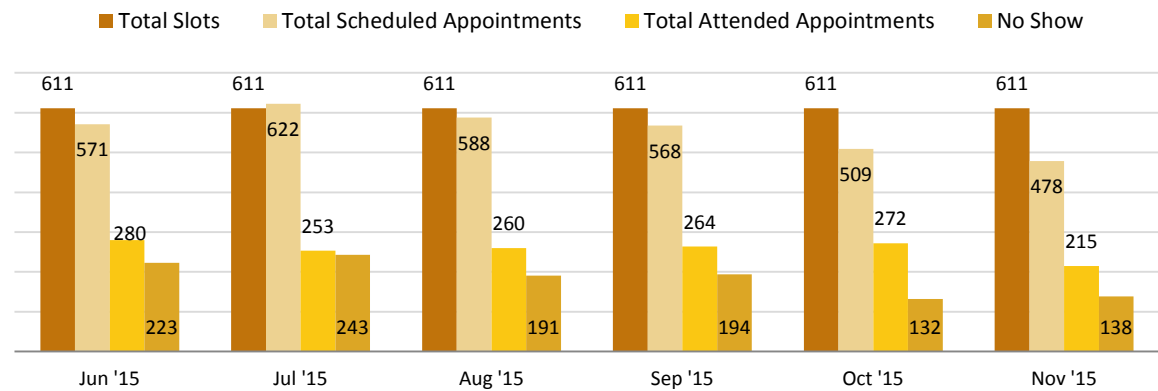
Average Days This Month: 7
 Average Days Last Month: 6
 Last 6 Months Average: 6



Data Source: CT HMIS

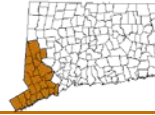
Appointment Capacity

Total Number of Appointment Slots: 611
 Total Number of Scheduled Appointments: 478
 Total Number of Attended Appointments: 215
 Total Number of No Shows: 138
 Percent of Appointment Capacity Filled: 78%
 Percent of Appointments Attended: 45%



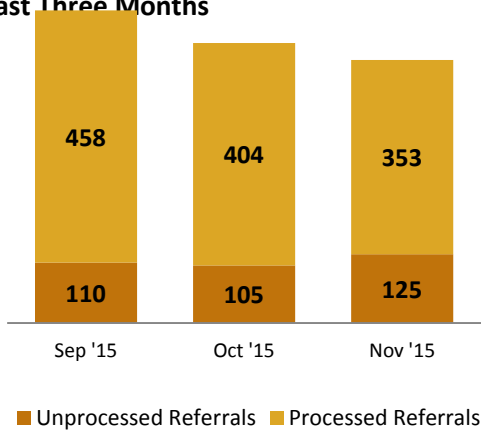
Data Source: CT HMIS

Fairfield County Coordinated Entry Report

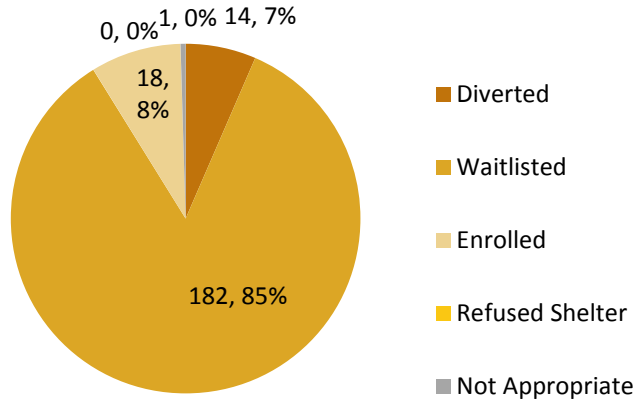


November-2015

Referral Data Completeness Last Three Months



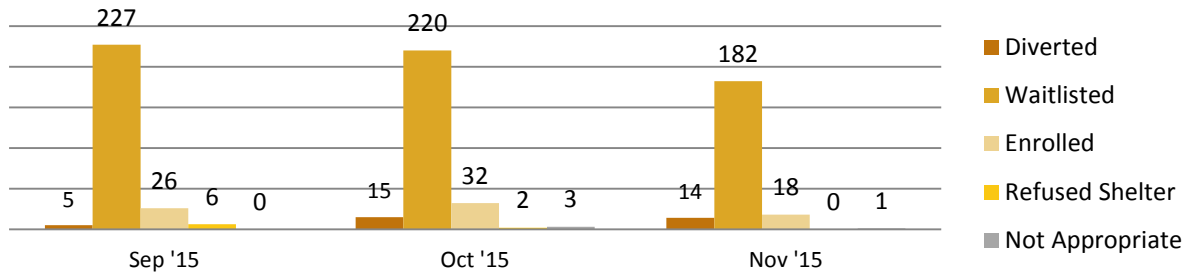
Outcomes of Attended Appointments November 2015



Data Source: CT HMIS

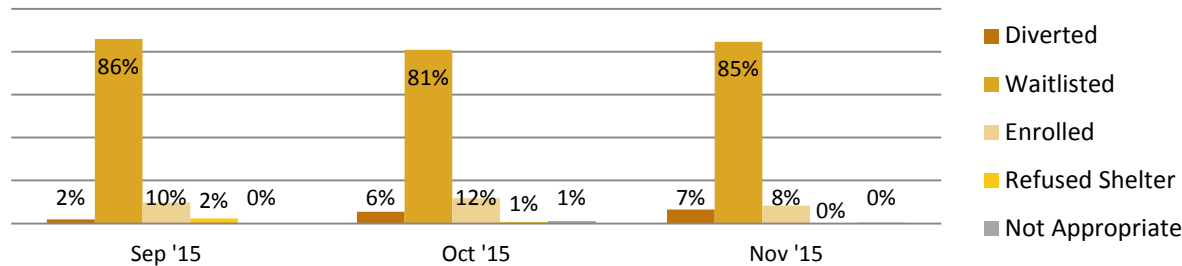
Data Source: CT HMIS

Last Three Months - By Number



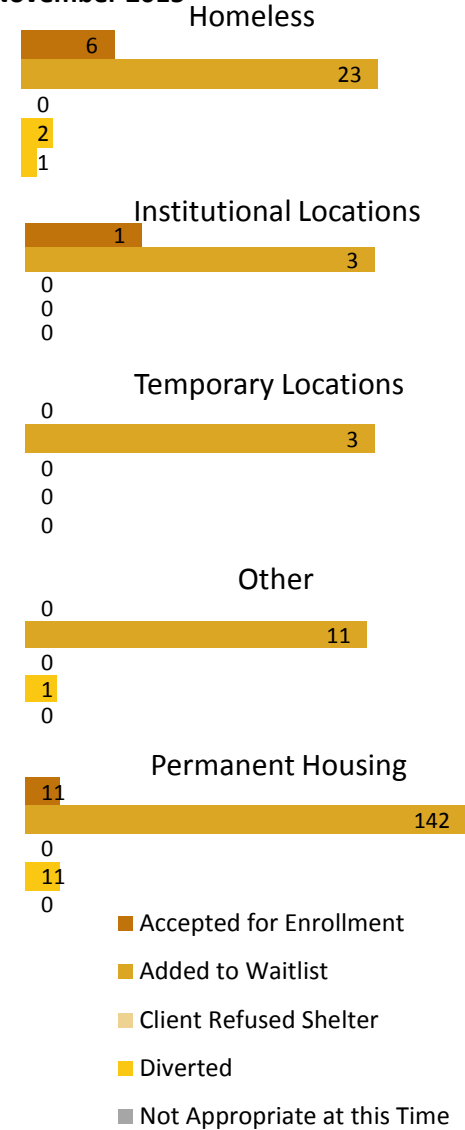
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation November 2015



Data Source: CT HMIS