

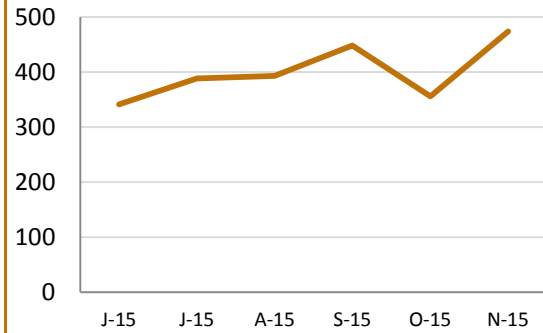
Central CT Coordinated Entry Report



November-2015

Number of Calls to 211

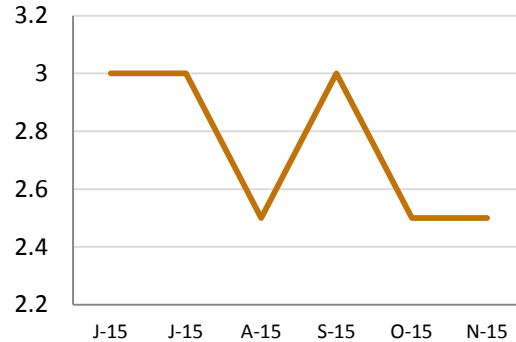
Total Calls This Month:	474
Total Calls Last Month:	356
Last 6 Months Average:	400



Data Source: 211

211 Call Wait Times (in Minutes)

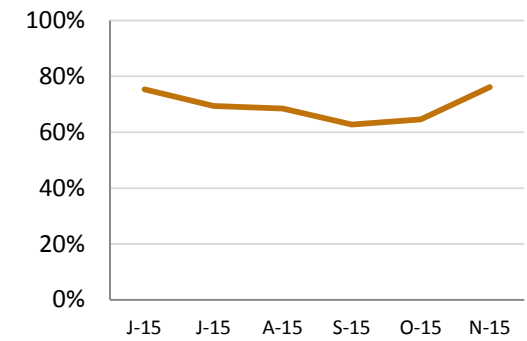
Average This Month:	2.5
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	20



Data Source: 211

Percent Diverted by 211

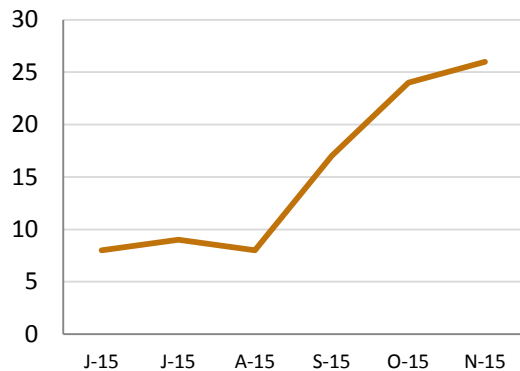
This Month:	76%
Last Month:	65%
Last 6 Months Average:	69%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

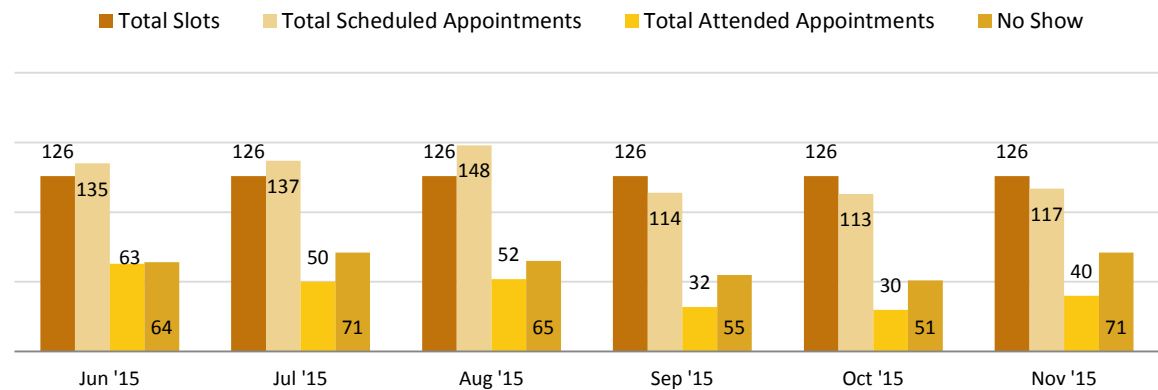
Average Days This Month:	26
Average Days Last Month:	24
Last 6 Months Average:	15



Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	126	Total Number of No Shows:	71
Total Number of Scheduled Appointments:	117	Percent of Appointment Capacity Filled:	93%
Total Number of Attended Appointments:	40	Percent of Appointments Attended:	34%



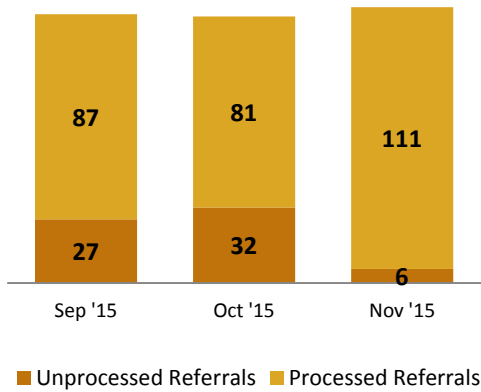
Data Source: CT HMIS

Central CT Coordinated Entry Report

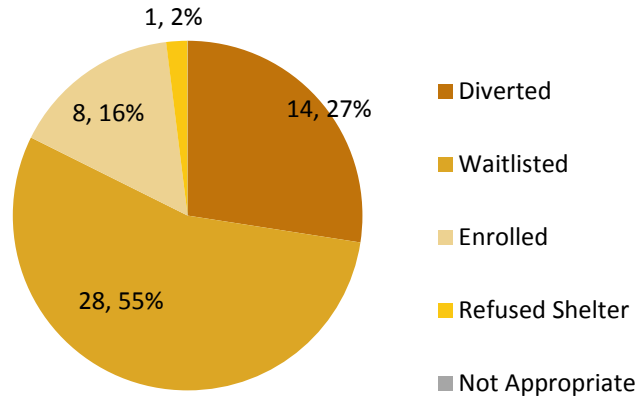


November-2015

Referral Data Completeness Last Three Months



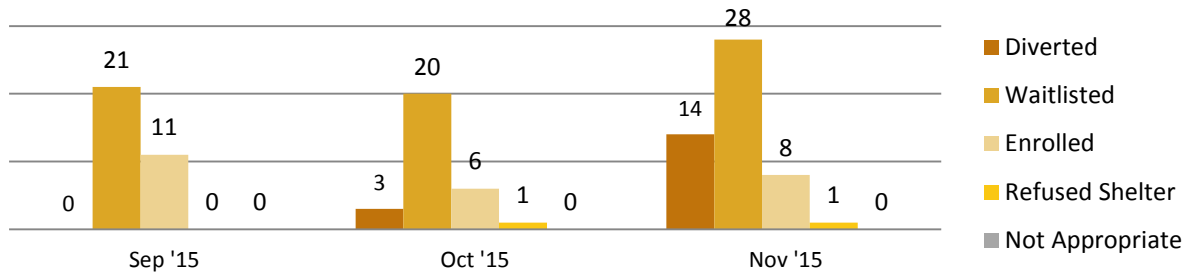
Outcomes of Attended Appointments November 2015



Data Source: CT HMIS

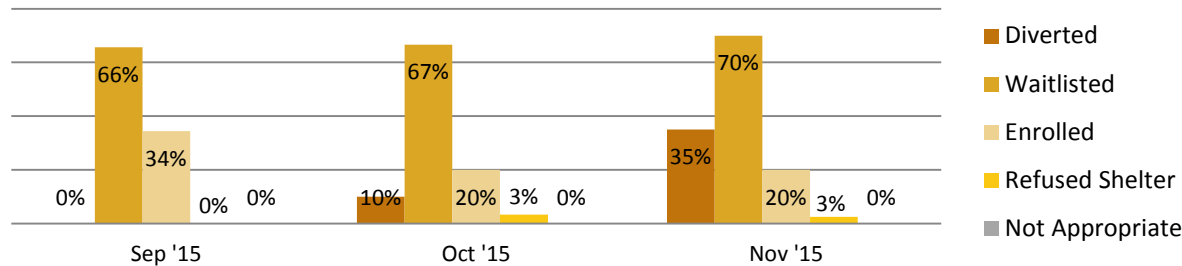
Data Source: CT HMIS

Last Three Months - By Number



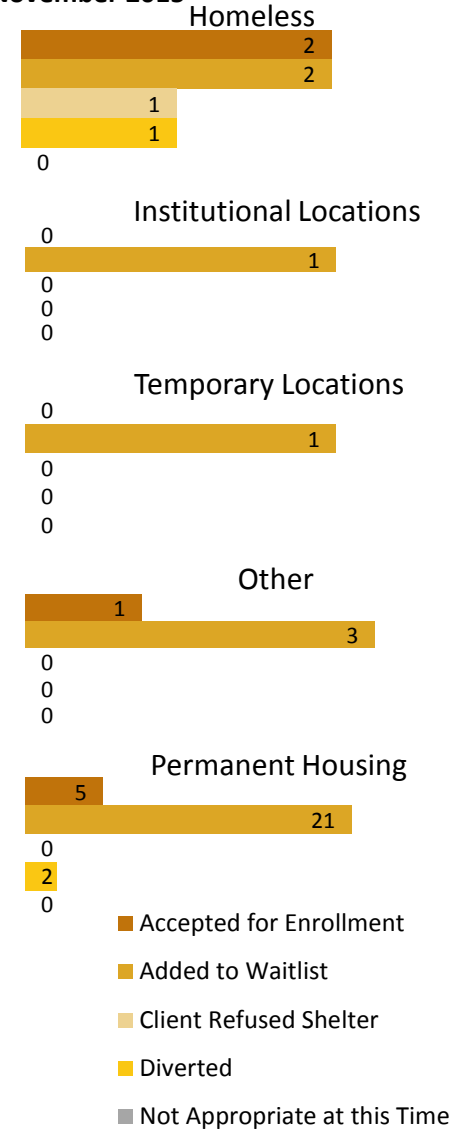
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation November 2015



Data Source: CT HMIS