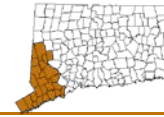


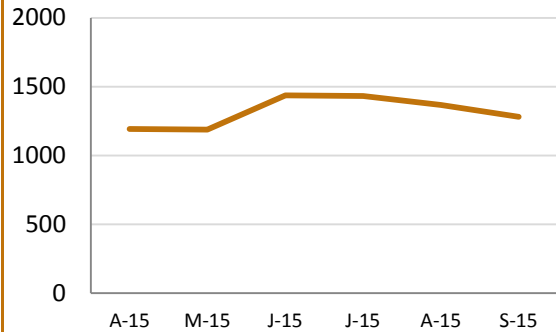
Fairfield County Coordinated Entry Report



September-2015

Number of Calls to 211

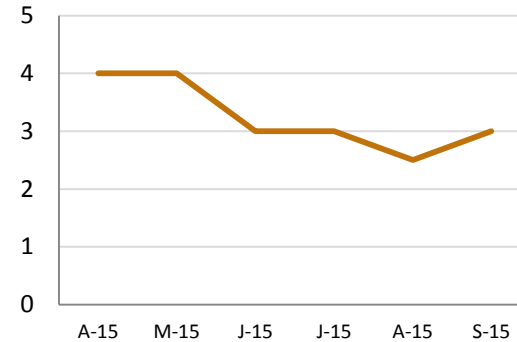
Total Calls This Month:	1,280
Total Calls Last Month:	1,368
Last 6 Months Average:	1,316



Data Source: 211

211 Call Wait Times (in Minutes)

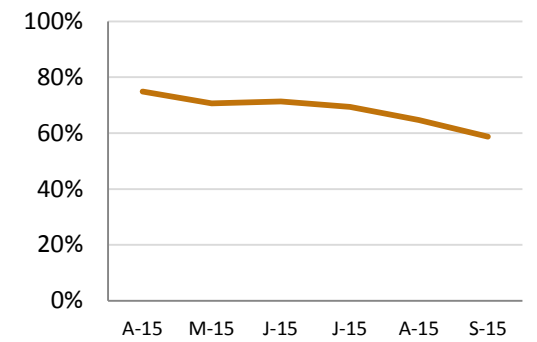
Average This Month:	3
Average Last Month:	2.5
Last 6 Months Average:	3
Longest Call Wait Time This Month:	20



Data Source: 211

Percent Diverted by 211

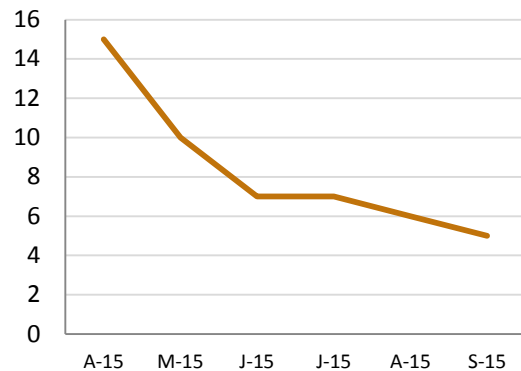
This Month:	59%
Last Month:	65%
Last 6 Months Average:	68%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

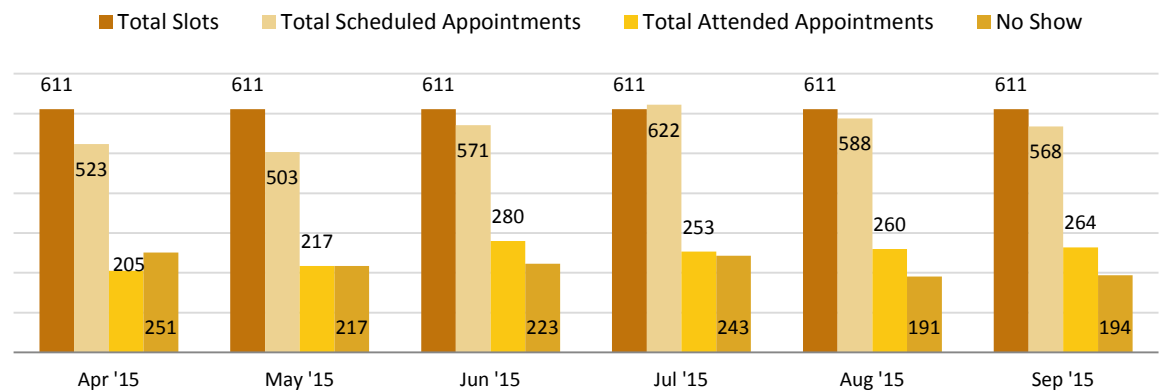
Average Days This Month:	5
Average Days Last Month:	6
Last 6 Months Average:	8



Data Source: CT HMIS

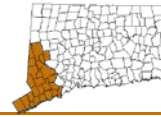
Appointment Capacity

Total Number of Appointment Slots:	611	Total Number of No Shows:	194
Total Number of Scheduled Appointments:	568	Percent of Appointment Capacity Filled:	93%
Total Number of Attended Appointments:	264	Percent of Appointments Attended:	46%



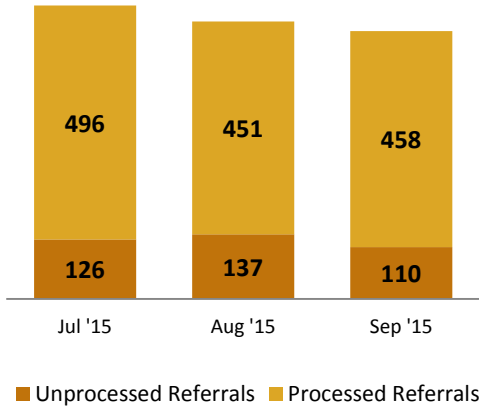
Data Source: CT HMIS

Fairfield County Coordinated Entry Report



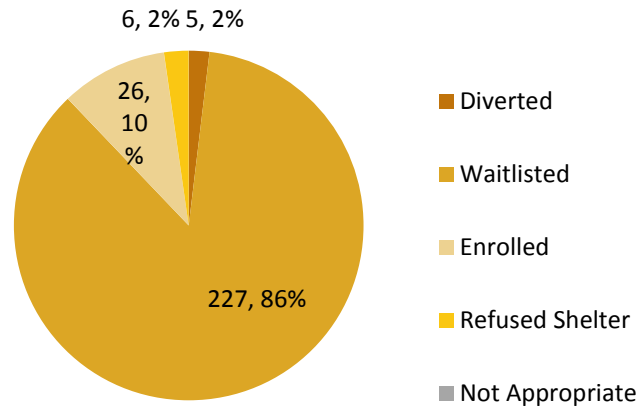
September-2015

Referral Data Completeness Last Three Months



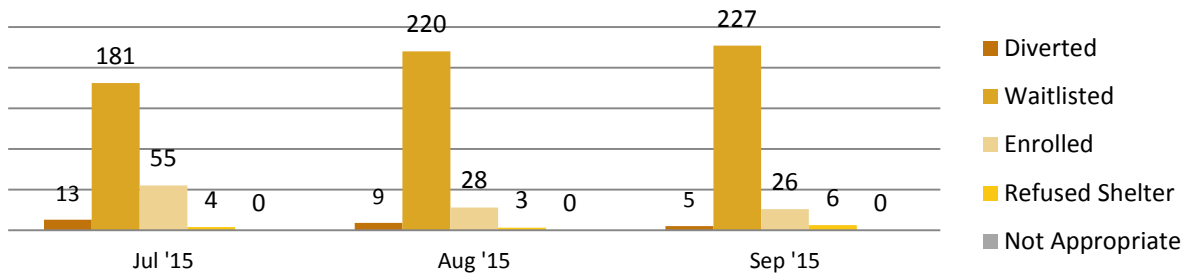
Data Source: CT HMIS

Outcomes of Attended Appointments September 2015



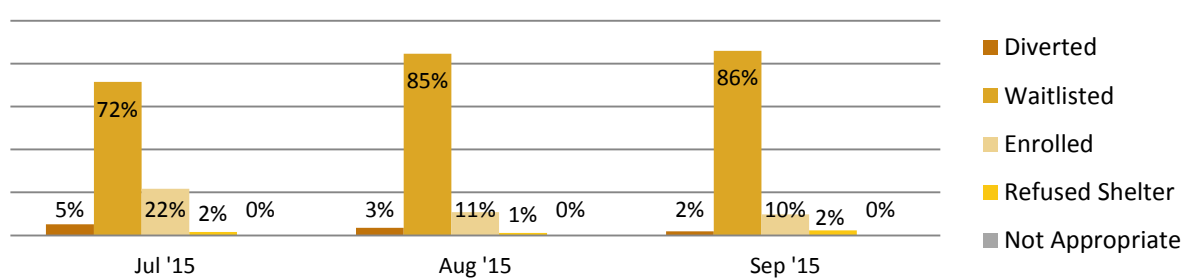
Data Source: CT HMIS

Last Three Months - By Number



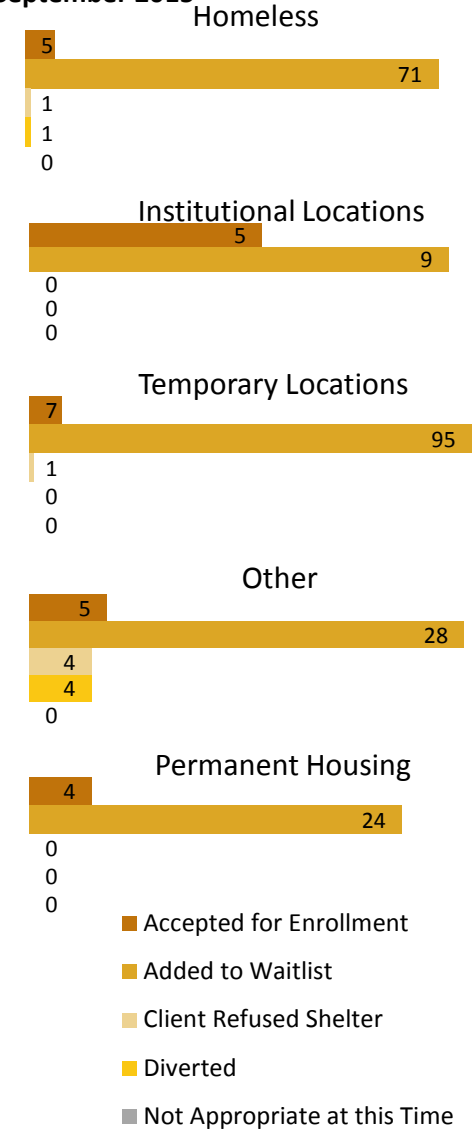
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation September 2015



Data Source: CT HMIS