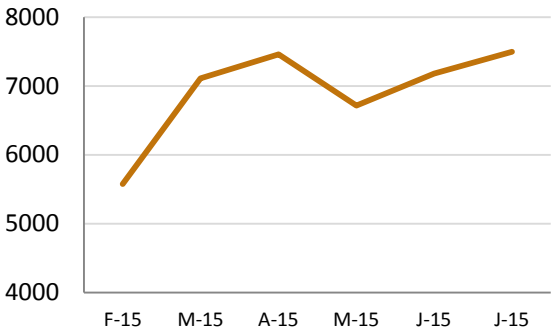
Statewide Coordinated Entry Report

July-2015

Number of Calls to 211

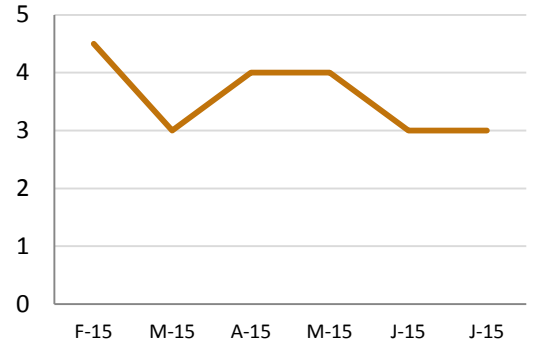
Total Calls This Month:	7,496
Total Calls Last Month:	7,180
Last 6 Months Average:	6,923



Data Source: 211

211 Call Wait Times (in Minutes)

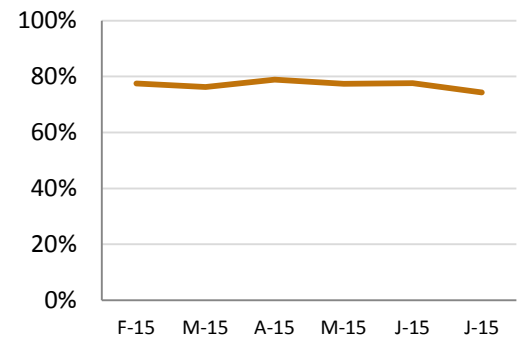
Average This Month:	3
Average Last Month:	3
Last 6 Months Average:	4
Longest Call Wait Time This Month:	33



Data Source: 211

Percent Diverted by 211

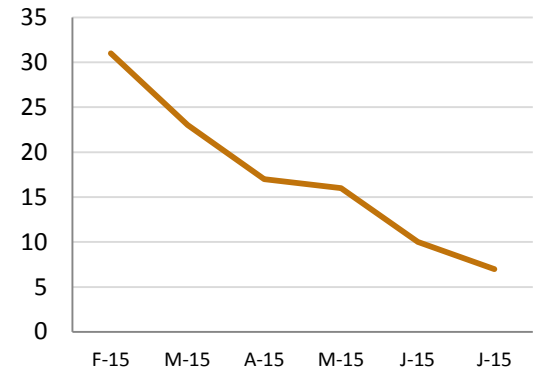
This Month:	74%
Last Month:	78%
Last 6 Months Average:	77%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

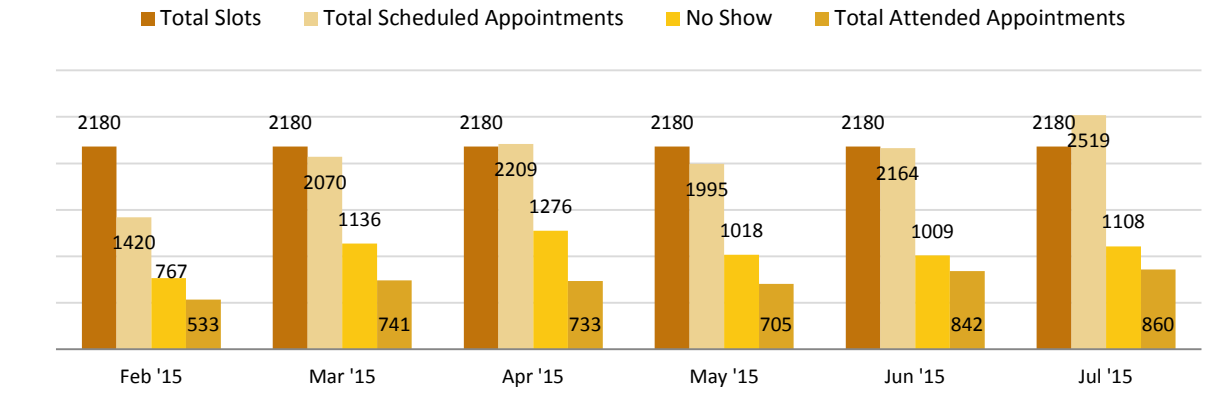
Average Days This Month:	7
Average Days Last Month:	10
Last 6 Months Average:	17



Data Source: CT HMIS

Appointment Capacity

Total Number of Appointment Slots:	2,180	Total Number of No Shows:	1108
Total Number of Scheduled Appointments:	2,519	Percent of Appointment Capacity Filled:	116%
Total Number of Attended Appointments:	860	Percent of Appointments Attended:	34%



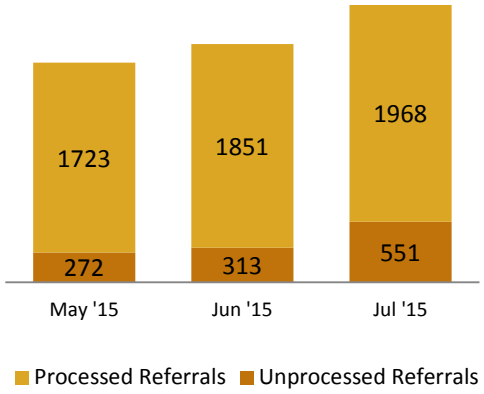
Data Source: CT HMIS

CONNECTICUT COALITION to END HOMELESSNESS

Statewide Coordinated Entry Report

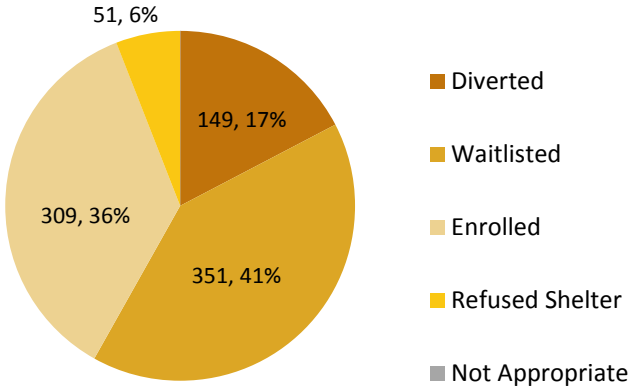
July-2015

Referral Data Completeness
Last Three Months



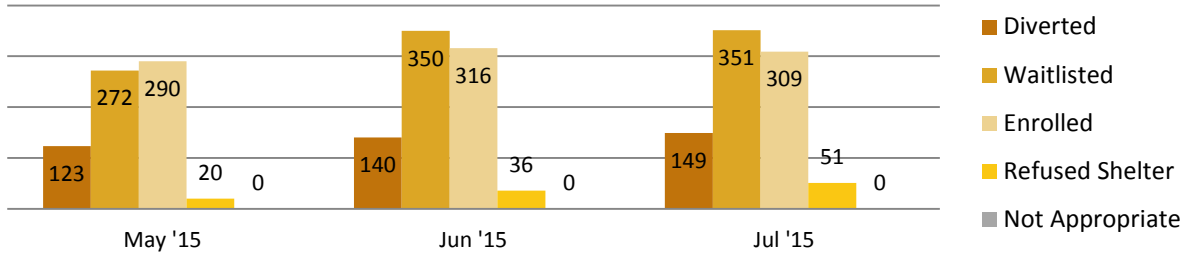
Data Source: CT HMIS

Outcomes of Attended Appointments
July 2015



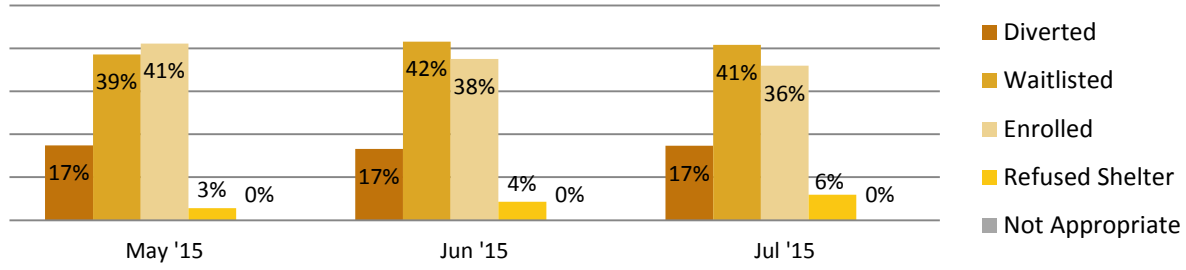
Data Source: CT HMIS

Last Three Months - By Number



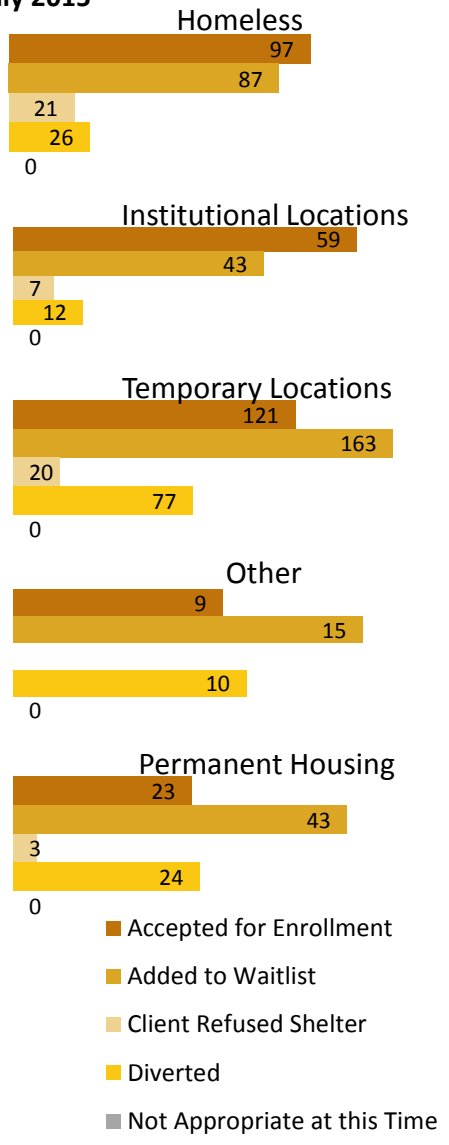
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation
July 2015



Data Source: CT HMIS

CONNECTICUT COALITION to END HOMELESSNESS