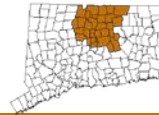


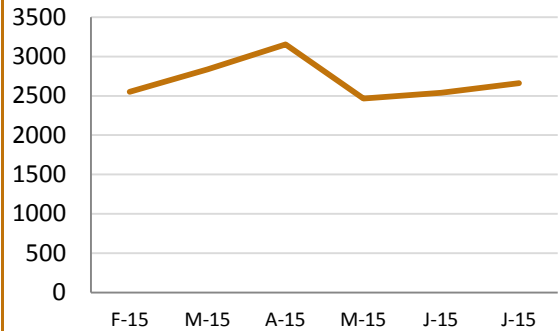
Greater Hartford Coordinated Entry Report



July-2015

Number of Calls to 211

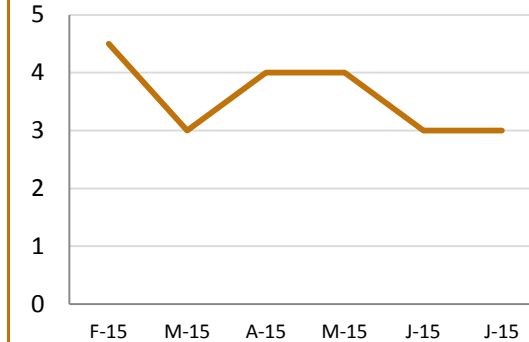
Total Calls This Month:	2,660
Total Calls Last Month:	2,537
Last 6 Months Average:	2,701



Data Source: 211

211 Call Wait Times (in Minutes)

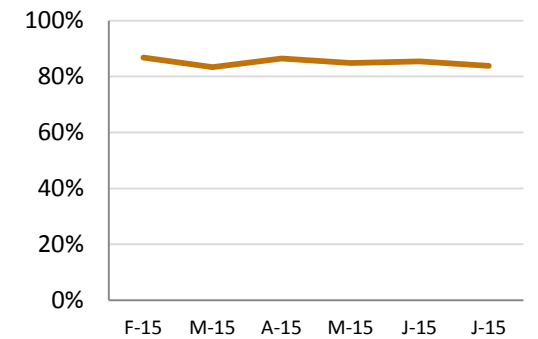
Average This Month:	3
Average Last Month:	3
Last 6 Months Average:	4
Longest Call Wait Time This Month:	33



Data Source: 211

Percent Diverted by 211

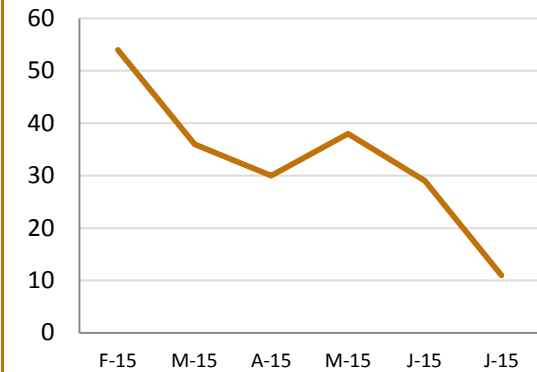
This Month:	84%
Last Month:	85%
Last 6 Months Average:	85%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

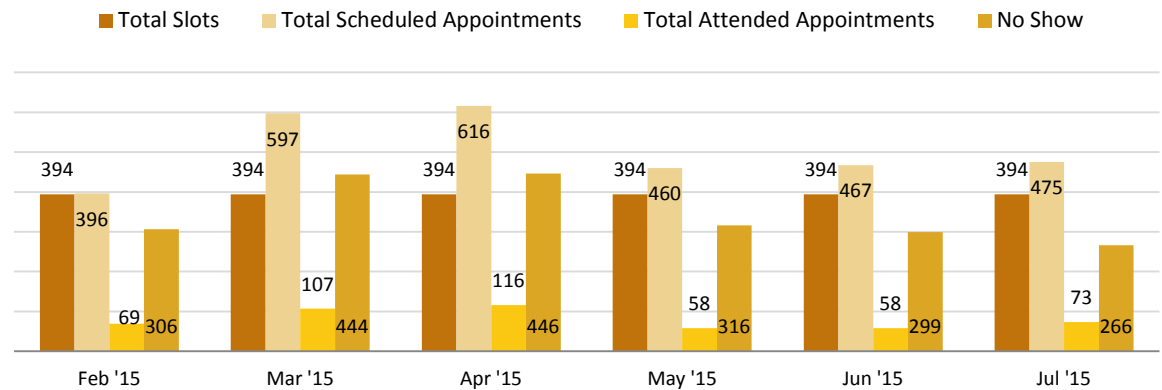
Average Days This Month:	11
Average Days Last Month:	29
Last 6 Months Average:	33



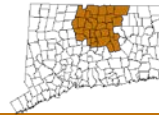
Data Source: CT HMIS

Appointment Capacity

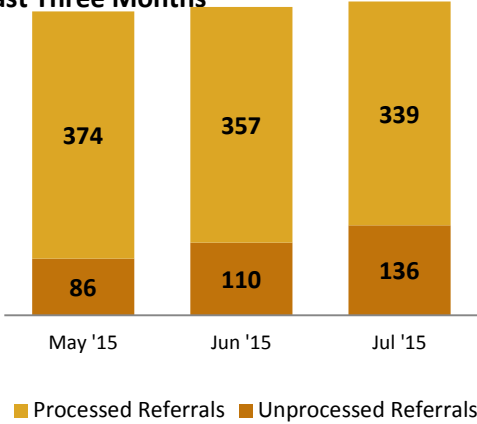
Total Number of Appointment Slots:	394	Total Number of No Shows:	266
Total Number of Scheduled Appointments:	475	Percent of Appointment Capacity Filled:	121%
Total Number of Attended Appointments:	73	Percent of Appointments Attended:	15%



Data Source: CT HMIS

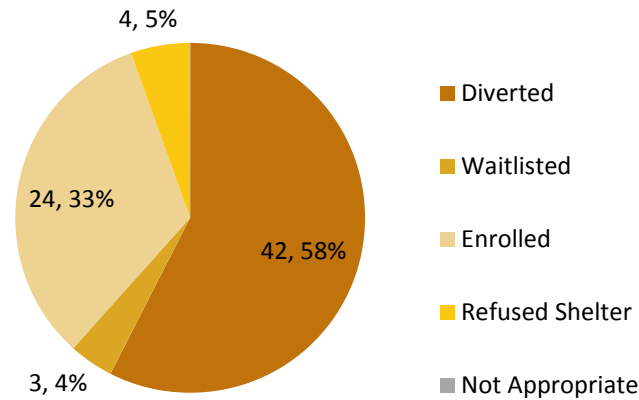


Referral Data Completeness Last Three Months



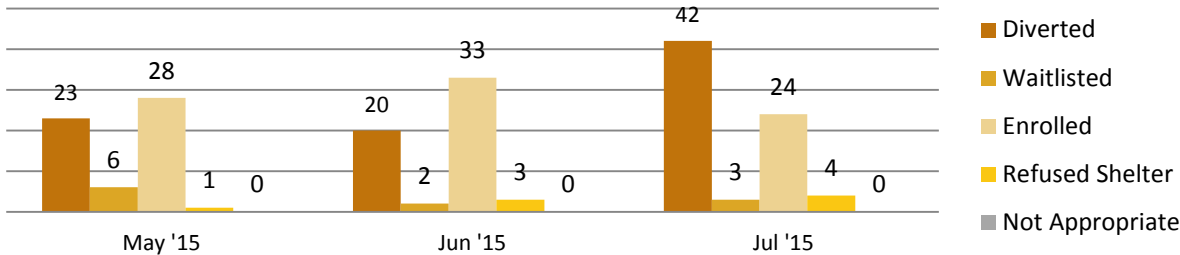
Data Source: CT HMIS

Outcomes of Attended Appointments July 2015



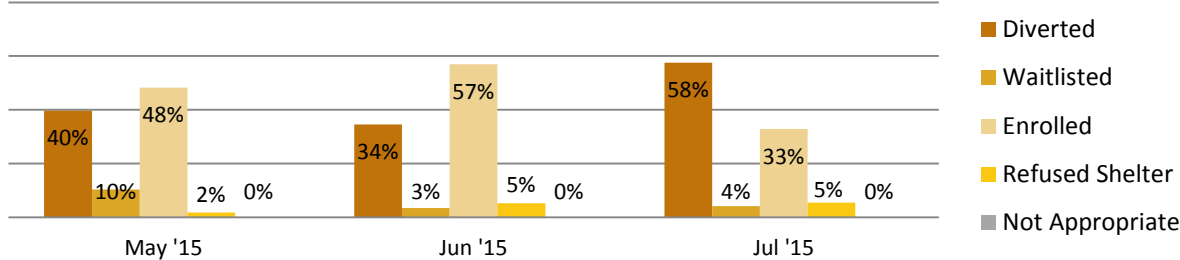
Data Source: CT HMIS

Last Three Months - By Number



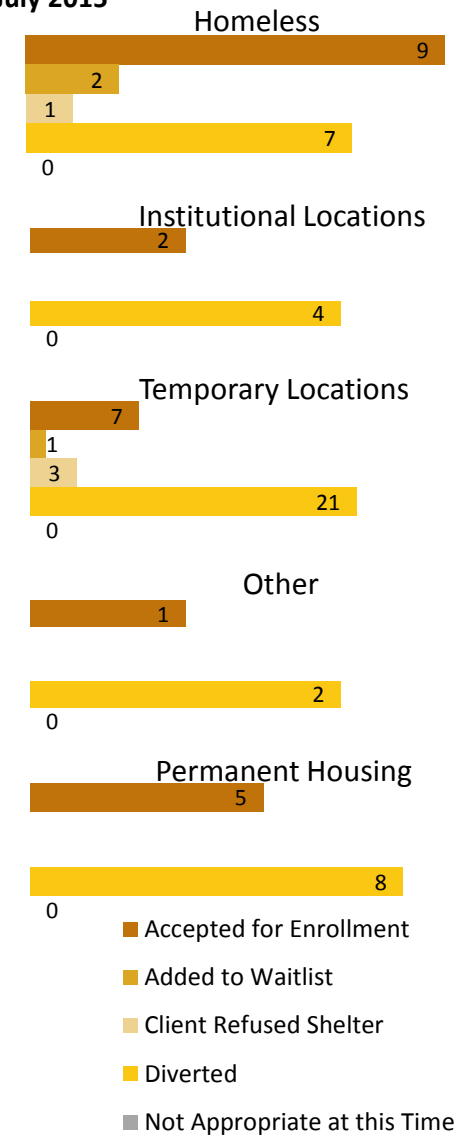
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation July 2015



Data Source: CT HMIS