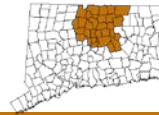


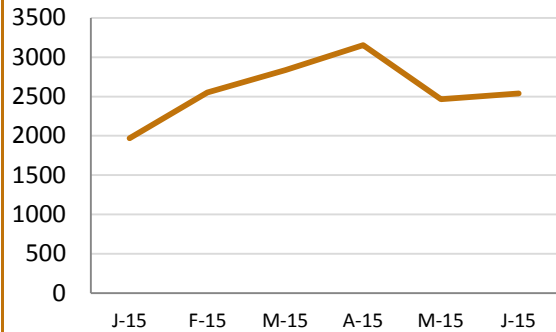
Greater Hartford Coordinated Entry Report



June-2015

Number of Calls to 211

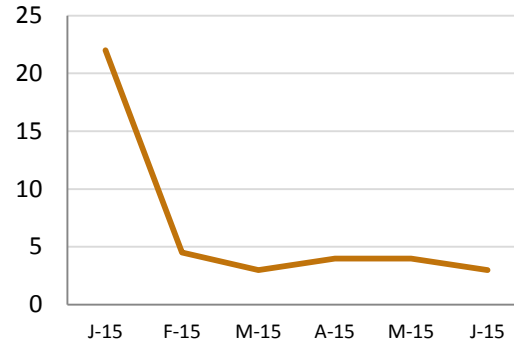
Total Calls This Month:	2,537
Total Calls Last Month:	2,465
Last 6 Months Average:	2,585



Data Source: 211

211 Call Wait Times (in Minutes)

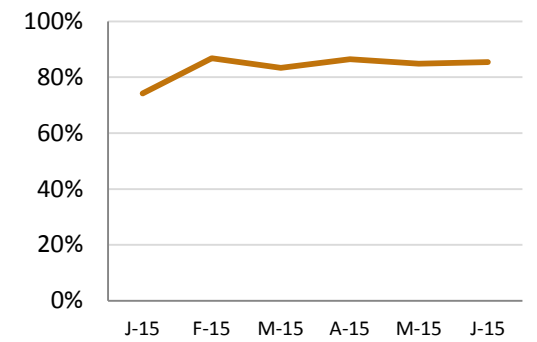
Average This Month:	3
Average Last Month:	4
Last 6 Months Average:	7
Longest Call Wait Time This Month:	47



Data Source: 211

Percent Diverted by 211

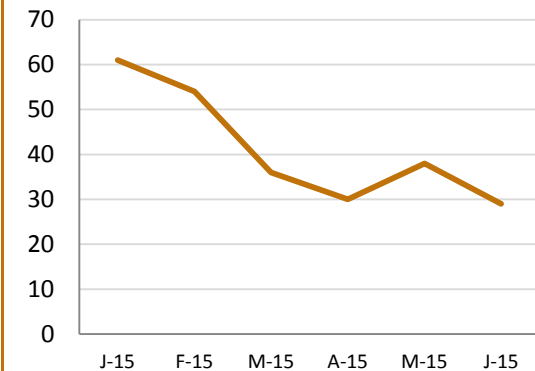
This Month:	85%
Last Month:	85%
Last 6 Months Average:	84%



Data Source: 211 and CT HMIS

211 to CAN Appointment Wait Time (in Days)

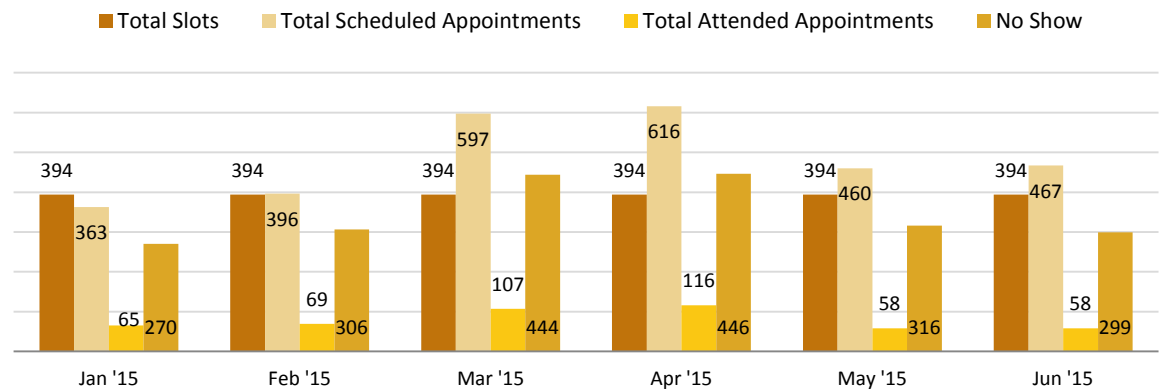
Average Days This Month:	29
Average Days Last Month:	38
Last 6 Months Average:	41



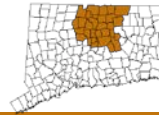
Data Source: CT HMIS

Appointment Capacity

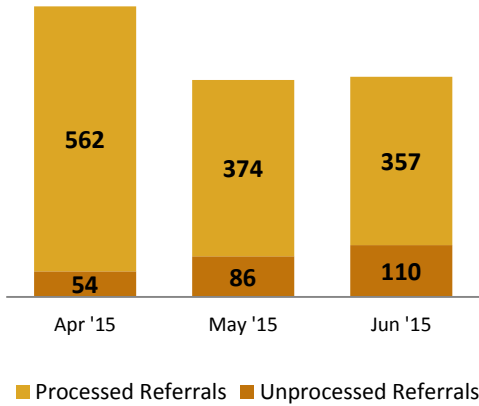
Total Number of Appointment Slots:	394	Total Number of No Shows:	299
Total Number of Scheduled Appointments:	467	Percent of Appointment Capacity Filled:	119%
Total Number of Attended Appointments:	58	Percent of Appointments Attended:	12%



Data Source: CT HMIS

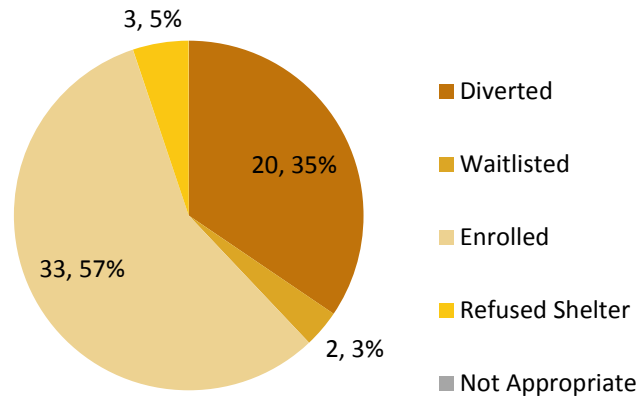


Referral Data Completeness Last Three Months



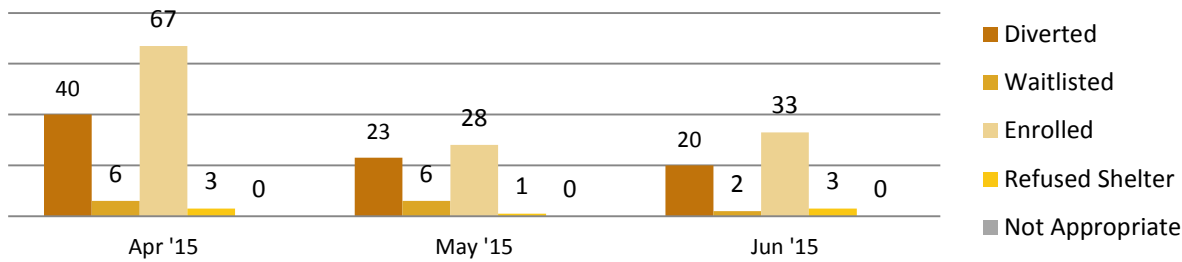
Data Source: CT HMIS

Outcomes of Attended Appointments June 2015



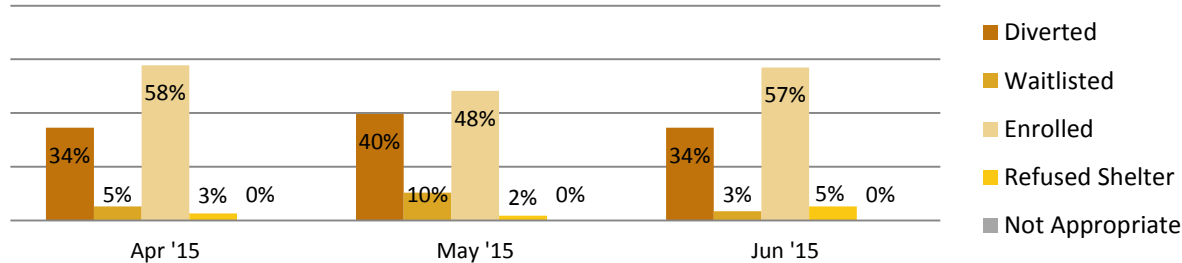
Data Source: CT HMIS

Last Three Months - By Number



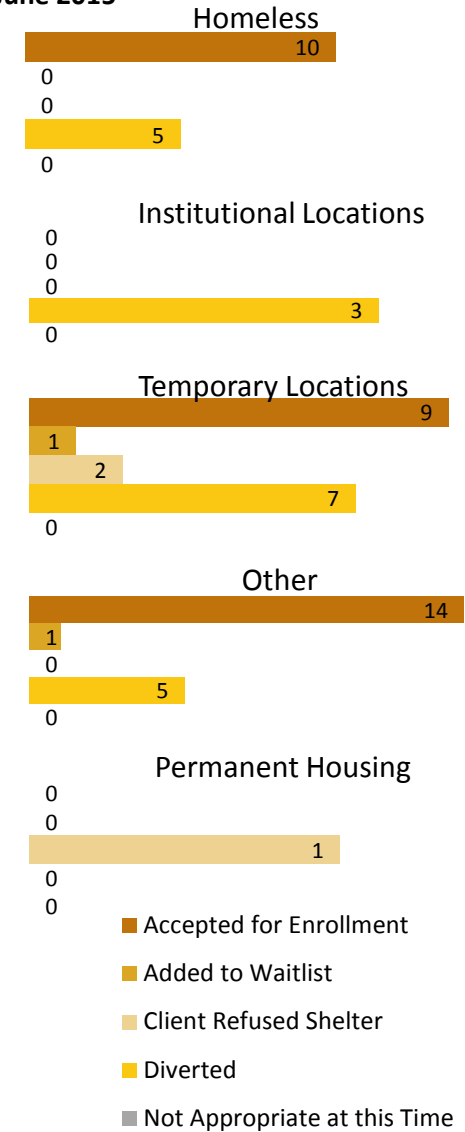
Data Source: CT HMIS

Last Three Months - By Percentage



Data Source: CT HMIS

Appointment Outcome By Living Situation June 2015



Data Source: CT HMIS